

2025 Medicare Advantage



ATRIO Choice Rx (PPO), Select Rx (HMO), Prime Rx (PPO), and Freedom (PPO)

Service area coverage for Klamath County*

Plan IDs include: H6743-001, H3814-031, H6743-030, H6743-031

*Covered zip codes in Klamath County: 97601, 97602, 97603, 97604, 97621, 97622, 97623, 97624, 97625, 97626, 97627, 97632, 97633, 97634, 97639

January 1, 2025 - December 31, 2025



For over 20 years we've been Oregon's local, dependable Medicare Advantage plan.





Local is Our Advantage

For over 20 years, ATRIO Health Plans has been providing high value, high quality and truly local Medicare coverage to thousands of our neighbors across Oregon and northern Nevada. We believe this is what makes us a different kind of health plan, a difference we're truly proud of.

While much has changed over 20 years, our commitment to improving the lives of the members we serve, and the health and wellness of our shared communities, remains stronger than ever. We still have our offices across the state to support our members in person. Our plans are still supported by our strong and diverse network of doctors, hospitals, and other partners who manage the care our members receive everyday. And we're still focused on bringing you affordable coverage and excellent service, so you can focus on your life – not your health and drug coverage.

This 2025 ATRIO Enrollment Kit has everything you need to compare your ATRIO Medicare Advantage plan options, see the value of our extra benefits, and complete the enrollment process. Come join us and find out why more and more of your neighbors are choosing ATRIO for their Medicare Advantage coverage each year.

Thank you for considering ATRIO Health Plans!

ATRIO Health Plans is a PPO, HMO, PPO C-SNP, and HMO D-SNP with Medicare and Oregon Health Plan contracts. Enrollment in ATRIO Health Plans depends on contract renewal.

Table of Contents

Original Medicare and Medicare Advantage Overview	5
Prescription Drug Coverage Overview	6
Top 100 Drugs	8
2025 Benefits at a Glance	12
Additional Benefits	15
2025 Summary of Benefits	19
How to Enroll	39
Enrollment Checklist	40
Scope of Appointment	41
2025 Enrollment Form	45
Plan Recap	81
After You Enroll	83
Notice of Nondiscrimination / Multi-language Insert	84





Medicare Explained

Original Medicare is offered by the federal government and has two "Parts":

Medicare Part A is hospital insurance, and generally covers inpatient hospital care, skilled nursing facility, hospice, and home health care.

Medicare Part B is medical insurance that covers doctor's office visits, diagnostic lab and x-rays, outpatient services like surgery, flu shots, some medications, and more.

Part D Prescription Drug Coverage is not included with Original Medicare and is offered by private insurance companies. Note if you do not enroll in a Part D plan when you first become eligible for Medicare, you may have to pay a "late enrollment penalty" (LEP) for each month you delayed your Part D coverage. This LEP must be paid monthly for as long you are in a Part D plan.

Medicare Advantage

Medicare Advantage (MA) Plans (sometimes called "Part C") are offered by private companies and combine Medicare Part A and Part B coverage together with other benefits Medicare doesn't cover – like dental, vision, and hearing. Many also offer Part D coverage, bringing all these benefits into a single plan!

Like most MA plans, ATRIO Health Plans has networks of participating doctors, hospitals, pharmacies, and other care providers. Our members can visit any provider they choose,* but usually pay less with those in our networks. You do not have to choose a Primary Care Physician (PCP), but we encourage you to! A network PCP helps coordinate your care and get the most out of your benefits.

MA Eligibility: To join an ATRIO MA plan you must be entitled to Medicare Part A, be enrolled in Medicare Part B, and live in our service area. If you are enrolled in one our plans you must continue to pay your monthly Medicare Part B premium.

*Out-of-network / non-contracted providers are under no obligation to treat Plan members, except in emergency situations. Please call Member Services or see your Evidence of Coverage for more information, including the cost sharing that applies to out-of-network services.

Drug Coverage

Like most MA plans with drug coverage, ATRIO Health Plans has a "formulary" or list of drugs covered by the plan. The formulary offers a wide selection of Medicare-approved, cost-effective generic and brand name options. Each drug is on one of six drug "tiers." Your cost-share usually increases by tier, up to the highest cost-sharing tier 5 (tier 6 drugs have \$0 copays).

Tier 1: Preferred Generic – low-cost generic drugs

Tier 2: Generic – most generic drugs and select brand drugs

Tier 3: Preferred Brand – preferred-brand and some high-cost generic drugs

Tier 4: Non-Preferred Brand – non-preferred brand and some high-cost generic drugs (approved non-formulary exception drugs are on this tier)

Tier 5: Specialty – specialty drugs (limited to a one-month supply)

Tier 6: Select Care Drugs – some important drugs at a \$0 copay, like Part D vaccines, and selected generic ACE/ARB, anti-diabetic drugs, and statins for treatment of chronic conditions

The formulary also covers some over-the-counter (OTC) drugs, with a prescription from your doctor, at no cost to you.

What if my drug is not on the formulary?

If you can't find your drug, call Member Services or ask your pharmacist for a list of other drug options. You can also talk to your doctor about a different drug on the formulary, or you may submit a "Coverage Determination" request for a formulary exception. Visit atriohp.com for more information or you can ask your doctor to submit one for you.

What are the types of formulary drug restrictions?

Prior Authorization (PA) – an approval needed before getting the drug

Quantity Limits (QL) – a limit on how much of the drug you can get at a time

Step Therapy (ST) – a need to try another drug(s) for the same condition first

Part B vs. D Review – a check if the drug is covered under Part B or Part D

Medicare prescription drug rules are changing

To-date, if your prescription costs rose beyond a certain amount each year, you moved into the coverage gap, also known as the "donut hole," where you paid 100% of the costs yourself up to \$8,000 annually. Beginning January 2025, the "donut hole" is being eliminated, and the most you will ever have to pay out of pocket for prescription drugs is \$2,000 per year. Once you pay \$2,000, you move to the Catastrophic Coverage phase and ATRIO pays 100% of your prescription drug costs.

Prescription Coverage Changes for 2025

A new program is available to you to help spread out your prescription drug costs

The new Medicare Prescription Payment Plan program (M3P/MPPP) will be available to you January 1, 2025. Participation in the M3P program is optional and can help you manage your out-of-pocket drug costs by spreading them out across the calendar year, **though it will not save you money or lower your drug costs**. ATRIO members who are most likely to benefit from the program will receive more details in the mail. Information will also be available online at atriohp.com on October 15, 2024.

For eligible prescriptions, you pay \$0 at the pharmacy for covered Part D drugs and will be billed monthly by ATRIO. The amount billed monthly will be based on your monthly prescription costs as well as the \$2,000 out-of-pocket annual maximum using a standardized formula created by CMS (Centers for Medicare & Medicaid Services). More information will be available online at atriohp.com/ Examples of monthly calculations can be found online at atiohp.com/.

Top 100 Most Commonly Prescribed Medications

Brand Name	Strength Desc	Dosage Form	2025 Tier
Albuterol Sulfate	2.5 Mg/3Ml	Vial-Neb	1
Albuterol Sulfate Hfa	90 Mcg	Hfa Aer Ad	2
Alendronate Sodium	70 Mg	Tablet	1
Allopurinol	100 Mg	Tablet	1
Alprazolam	0.5 Mg	Tablet	1
Amiodarone Hcl	200 Mg	Tablet	2
Amlodipine Besylate	5 Mg	Tablet	1
Amoxicillin	500 Mg	Capsule	1
Amoxicillin-Clavulanate Potass	875-125 Mg	Tablet	1
Atenolol	25 Mg	Tablet	1
Atorvastatin Calcium	40 Mg	Tablet	6
Azithromycin	250 Mg	Tablet	1
Baclofen	10 Mg	Tablet	2
Bupropion Xl	150 Mg	Tab Er 24H	1
Carvedilol	6.25 Mg	Tablet	1
Celecoxib	200 Mg	Capsule	2
Cephalexin	500 Mg	Capsule	1
Chlorhexidine Gluconate	0.12 %	Mouthwash	1
Chlorthalidone	25 Mg	Tablet	1
Ciprofloxacin Hcl	500 Mg	Tablet	1
Citalopram Hbr	20 Mg	Tablet	1
Clonazepam	0.5 Mg	Tablet	1
Clonidine Hcl	0.1 Mg	Tablet	1
Clopidogrel	75 Mg	Tablet	1
Cyclobenzaprine Hcl	10 Mg	Tablet	1
Diazepam	5 Mg	Tablet	1
Donepezil Hcl	10 Mg	Tablet	1
Dorzolamide-Timolol	22.3-6.8/1	Drops	1
Duloxetine Hcl	60 Mg	Capsule Dr	1
Eliquis	5 Mg	Tablet	3
Escitalopram Oxalate	20 Mg	Tablet	1
Estradiol	0.01 %	Cream/Appl	2
Ezetimibe	10 Mg	Tablet	1





Brand Name	Strength Desc	Dosage Form	2025 Tier
Famotidine	20 Mg	Tablet	1
Farxiga	10 Mg	Tablet	3
Finasteride	5 Mg	Tablet	1
Fluconazole	150 Mg	Tablet	1
Fluoxetine Hcl	20 Mg	Capsule	1
Fluticasone Propionate	50 Mcg	Spray Susp	1
Fluticasone-Salmeterol	250-50 Mcg	Blst W/Dev	1
Furosemide	20 Mg	Tablet	1
Gabapentin	300 Mg	Capsule	1
Hydrochlorothiazide	25 Mg	Tablet	1
Hydrocodone-Acetaminophen	5 Mg-325Mg	Tablet	1
Hydroxyzine Hcl	25 Mg	Tablet	1
Ibuprofen	800 Mg	Tablet	1
Ipratropium-Albuterol	0.5-3Mg/3	Ampul-Neb	1
Isosorbide Mononitrate Er	30 Mg	Tab Er 24H	1
Jardiance	10 Mg	Tablet	3
Lamotrigine	100 Mg	Tablet	1
Latanoprost	0.005 %	Drops	1
Levothyroxine Sodium	50 Mcg	Tablet	1
Lisinopril	20 Mg	Tablet	6
Lisinopril-Hydrochlorothiazide	20-12.5 Mg	Tablet	6
Lorazepam	1 Mg	Tablet	1
Losartan Potassium	50 Mg	Tablet	6
Lovastatin	40 Mg	Tablet	6
Meloxicam	15 Mg	Tablet	1
Metformin Hcl	500 Mg	Tablet	6
Metformin Hcl Er	500 Mg	Tab Er 24H	6
Methocarbamol	500 Mg	Tablet	1



Top 100 Most Commonly Prescribed Medications

Brand Name	Strength Desc	Dosage Form	2025 Tier
Methylprednisolone	4 Mg	Tab Ds Pk	1
Metoprolol Succinate	25 Mg	Tab Er 24H	1
Metoprolol Tartrate	25 Mg	Tablet	1
Montelukast Sodium	10 Mg	Tablet	1
Mupirocin	2 %	Oint. (G)	1
Naproxen	500 Mg	Tablet	1
Nitrofurantoin Mono-Macro	100 Mg	Capsule	1
Nitroglycerin	0.4 Mg	Tab Subl	1
Omeprazole	20 Mg	Capsule Dr	1
Ondansetron Odt	4 Mg	Tab Rapdis	2
Oxybutynin Chloride	5 Mg	Tablet	1
Oxycodone Hcl	5 Mg	Tablet	2
Oxycodone-Acetaminophen	5 Mg-325Mg	Tablet	2
Ozempic	.25 Or 0.5	Pen Injctr	3
Pantoprazole Sodium	40 Mg	Tablet Dr	1
Potassium Chloride	10 Meq	Tablet Er	1
Pravastatin Sodium	40 Mg	Tablet	6
Prednisolone Acetate	1 %	Drops Susp	4
Prednisone	20 Mg	Tablet	1
Progesterone	100 Mg	Capsule	2
Quetiapine Fumarate	25 Mg	Tablet	2
Rosuvastatin Calcium	10 Mg	Tablet	6
Semglee (Yfgn) Pen	100/Ml (3)	Insuln Pen	3
Sertraline Hcl	100 Mg	Tablet	1
Simvastatin	20 Mg	Tablet	6
Spironolactone	25 Mg	Tablet	1
Sulfamethoxazole-Trimethoprim	800-160 Mg	Tablet	1
Tamsulosin Hcl	0.4 Mg	Capsule	1
Timolol Maleate	0.5 %	Drops	1
Tizanidine Hcl	4 Mg	Tablet	1
Torsemide	20 Mg	Tablet	1
Tramadol Hcl	50 Mg	Tablet	1
Trazodone Hcl	50 Mg	Tablet	1
Trelegy Ellipta	100-62.5	Blst W/Dev	3
Triamcinolone Acetonide	0.1 %	Cream (G)	1
Venlafaxine Hcl Er	75 Mg	Cap Er 24H	1
Warfarin Sodium	5 Mg	Tablet	1
Xarelto	20 Mg	Tablet	3
Zolpidem Tartrate	10 Mg	Tablet	1

2025 Benefits at a Glance

ATRIO Health Plans Medicare Advantage Plans



ATRIO Choice Rx (PPO), ATRIO Prime Rx (PPO), ATRIO Freedom (PPO) ATRIO Freedom (PPO) does not include drug coverage

Klamath County (Partial), OR Covered zip codes: 97601, 97602, 97603, 97604, 97621, 97622, 97623, 97624, 97625, 97626,

97627, 97632, 97633, 97634, 97639

Medical Benefits

Plan Costs	ATRIO Choice Rx (PPO) H6743-001		ATRIO Prime Rx (PPO) H6743-030		ATRIO Freedom (PPO) H6743-031	
Monthly plan premium	\$35		\$116		\$0	
Plan deductible	\$0		\$0		\$110	
Annual out-of-pocket maximum*	\$4,950 In-network	\$6,500 Combined (In and Out-of-network)	\$4,150 In-network	\$6,200 Combined (In and Out-of-network)	\$5,500 In-network	\$6,500 Combined (In and Out-of-network)

Doctor Office Visits	In-network	Out-of- network	In-network	Out-of- network	In-network	Out-of- network
Primary care provider (PCP)	\$0 copay	\$50 copay	\$0 copay	\$30 copay	\$10 copay	\$50 copay
Specialist	\$40 copay	\$50 copay	\$25 copay	\$50 copay	\$25 copay	\$65 copay
Telehealth (if provider offers Telehealth)	PCP: \$0 copay Specialist:	PCP: \$50 copay Specialist:	PCP: \$0 copay Specialist:	PCP: \$30 copay Specialist:	PCP: \$10 copay Specialist:	PCP: \$50 copay Specialist:
	\$40 copay	\$50 copay	\$25 copay	\$50 copay	\$25 copay	\$65 copay

Inpatient Care	In-network	Out-of- network	In-network	Out-of- network	In-network	Out-of- network
Inpatient hospital care	\$290 per day, 1-8 \$0 per day, 9+	\$395 per day, 1-7 \$0 per day, 8-90	\$350 per day, 1-8 \$0 per day, 9+	\$450 per day, 1-8 \$0 per day, 9-90	\$275 per day, 1-7 \$0 per day, 8+	\$375 per day, 1-7 \$0 per day, 8-90
Skilled nursing facility (SNF)	\$10 per day, 1-20 \$214 per day, 21-100	\$300 per day, 1-100	\$20 per day, 1-20 \$203 per day, 21-100	\$203 per day, 1-100	\$10 per day, 1-20 \$203 per day, 21-100	\$203 per day, 1-100

Outpatient Care	In-network	Out-of- network	In-network	Out-of- network	In-network	Out-of- network
Outpatient hospital	\$500 copay	\$600 copay	\$275 copay	\$325 copay	20% of total cost	30% of total cost
Ambulatory surgery center	\$225 copay	\$225 copay	\$225 copay	\$325 copay	20% of total cost	30% of total cost
Home health care	\$0 copay	50% of total cost	\$0 copay	50% of total cost	\$0 copay	50% of total cost
Diabetic supplies	\$0 copay	20% of total cost	\$0 copay	50% of total cost	\$0 copay	50% of total cost
Durable medical	20% of	30% of	20% of	25% of	20% of	30% of
equipment	total cost	total cost	total cost	total cost	total cost	total cost

	ATRIO Choice Rx (PPO) H6743-001		ATRIO Prime Rx (PPO) <i>H6743-030</i>		ATRIO Freedom (PPO) H6743-031	
Labs & Tests	In-network	Out-of- network	In-network	Out-of- network	In-network	Out-of- network
Laboratory tests	\$20 copay	15% of total cost	\$0 copay	\$0 copay	\$20 copay	15% of total cost
Diagnostic imaging (MRI/CT/PET)	0 - 20% of total cost	30% of total cost	0 - 20% of total cost	30% of total cost	0 - 20% of total cost	30% of total cost
X-rays	\$30 copay	30% of total cost	\$15 Copay	30% of total cost	\$20 copay	30% of total cost
Emergency Services						
Ambulance (air & ground)	\$350	copay	\$225 copay		\$275 copay	
Emergency room**	\$120 copay		\$140 copay		\$125 copay	
Urgently needed care	\$55	copay	\$55 copay		\$55 copay	

^{*}The most you will pay in a year for covered medical services

Supplemental Benefits

See the "Extra Benefits" section of the Enrollment Kit for a more detailed overview.

	ATRIO Choice Rx (PPO) H6743-001	ATRIO Prime Rx (PPO) H6743-030	ATRIO Freedom (PPO) H6743-031
Annual physical exam	\$0 copay	\$0 copay	\$0 copay
Routine chiropractic, acupuncture,and naturopathic services	\$300 allowance every six months [†] , loaded to your Flex Card, for combined routine chiropractic, acupuncture and naturopathy services (\$600 annual allowance)	months [†] , loaded to your Flex Card, for combined routine chiropractic, acupuncture and naturopathy services (\$600 months [†] , loaded to your Flex Card, for combined routine chiropractic, acupuncture and naturopathy services (\$200	
Fitness benefit	\$175 allowance every six months [†] , loaded to your Flex Card, for gym membership fees and fitness classes (\$350 annual allowance)	\$200 allowance every six months [†] , loaded to your Flex Card, for gym membership fees and fitness classes (\$400 annual allowance)	\$100 allowance every six months [†] , loaded to your Flex Card, for gym membership fees and fitness classes (\$200 annual allowance)
Preventive & comprehensive dental services	\$200 allowance every six months [†] , loaded to your Flex Card, for comprehensive and preventive dental services. Excludes cosmetic procedures (\$400 annual allowance)	\$350 allowance every six months [†] , loaded to your Flex Card, for comprehensive and preventive dental services. Excludes cosmetic procedures (\$700 annual allowance)	\$300 allowance every six months [†] , loaded to your Flex Card, for comprehensive and preventive dental services. Excludes cosmetic procedures (\$600 annual allowance)
Routine vision exam	\$0 copay, 1 exam per year (in-network only)	\$0 copay, 1 exam per year (in-network only)	\$0 copay, 1 exam per year (in-network only)
Routine vision hardware	\$150 allowance for frames (standard lenses included) or \$100 allowance for contact lenses per year	\$200 allowance for frames (standard lenses included) or \$100 allowance for contact lenses per year	\$150 allowance for frames (standard lenses included) or \$100 allowance for contact lenses per year
Routine hearing exam	\$0 copay, 1 exam per year (in-network only)	\$0 copay, 1 exam per year (in-network only)	\$0 copay, 1 exam per year (in-network only)
Hearing aids	\$699 to \$999 copay, for each hearing aid, up to 2 hearing aids per year (in-network only)	\$699 to \$999 copay, for each hearing aid, up to 2 hearing aids per year (in-network only)	\$699 to \$999 copay, for each hearing aid, up to 2 hearing aids per year (in-network only)
Meals	Up to 2 meals per day for 14 days after a qualifying event	Up to 2 meals per day for 14 days after a qualifying event	Up to 2 meals per day for 14 days after a qualifying event

^{**}Coverage is worldwide. Copay waived if admitted within 24 hours for the same condition

	ATRIO Choice Rx (PPO)	ATRIO Prime Rx (PPO)	ATRIO Freedom (PPO)
	H6743-001	<i>H6743-030</i>	H6743-031
Transportation	\$0 for 24 one-way trips every year to plan-approved health-related locations	\$0 for 24 one-way trips every year to plan-approved health-related locations	Not Covered
Over-the-Counter (OTC) items	\$25 allowance every three	\$75 allowance every three	\$25 allowance every three
	months [†] , loaded to your Flex	months [†] , loaded to your Flex	months [†] , loaded to your Flex
	Card, for select OTC items	Card, for select OTC items	Card, for select OTC items
	(\$100 annual allowance)	(\$300 annual allowance)	(\$100 total annual allowance)

[†] Balance does not roll over

Prescription Drug Benefits

Save 1 monthly copay on a 90-day prescription. \$0 out-of-pocket for many generic drugs, selected insulins and vaccines.

	ATRIO Choice Rx (PPO) ATRIO Prime H6743-001 H6743			ATRIO Freedom (PPO) H6743-031	
Part D Deductible		\$(
	30-day supply	90-day supply	30-day supply	90-day supply	
Tier 1 (Preferred generic)	\$0 copay	\$0 copay	\$0 copay	\$0 copay	
Tier 2 (Generic)	\$8 copay	\$16 copay	\$8 copay	\$16 copay	
Tier 3 (Preferred brand)	\$47 copay	\$94 copay	\$47 copay	\$94 copay	
Tier 4 (Non-preferred drug)	\$100 copay	\$200 copay	\$100 copay	\$200 copay	Plan does not include
Tier 5 (Specialty)	33% of total cost	Not Available	33% of total cost	Not Available	drug coverage
Tier 6 (Select care drugs)	\$0 copay	\$0 copay	\$0 copay	\$0 copay	
Catastrophic coverage stage: After you have paid \$2,000 out of pocket, you move to the Catastrophic Coverage Stage.	You pay nothing through the end of the year				

Save one month's copay by switching to a 90-day supply at a network retail or mail-order pharmacy. Ask your doctor about a 100-day supply and save even more (restrictions may apply).

NOTE: You will not pay more than \$35 for a one-month supply of insulin, even if you have a deductible or if you have an insulin pump and your insulin is covered under Part B. \$0 for adult vaccines recommended by the Centers for Disease Control, such as Shingles vaccine.

ATRIO Health Plans is a PPO, HMO, PPO C-SNP and HMO D-SNP with Medicare and Oregon Health Plan contracts. Enrollment in ATRIO Health Plans depends on contract renewal. Out-of-network / non-contracted providers are under no obligation to treat Plan members except in emergency situations. Please call Member Services or see your Evidence of Coverage for more information, including the cost sharing that applies to out-of-network services.

2025 Benefits at a Glance

ATRIO Health Plans Medicare Advantage Plans



ATRIO Select Rx (HMO)

Klamath County (Partial), OR Covered zip codes: 97601, 97602, 97603, 97604, 97621, 97622, 97623, 97624, 97625, 97626, 97627, 97632, 97633, 97634, 97639

Medical Benefits

Plan Costs	ATRIO Select Rx (HMO) H3814-031
Monthly plan premium	\$40
Plan deductible	\$0
Annual out-of-pocket maximum*	\$6,750 In-network

Doctor Office Visits	In-network
Primary care provider (PCP)	\$0
Specialist (no referral needed)	\$40
Telehealth (if provider offers Telehealth)	PCP: \$0 copay Specialist: \$40 copay

Inpatient Care	In-network
Inpatient hospital care	\$350 per day, 1-6 \$0 per day, 7+
Skilled nursing facility (SNF)	\$10 per day, 1-20 \$203 per day, 21-100

Outpatient Care	In-network
Outpatient hospital	\$350 copay
Ambulatory surgery center	\$300 copay
Home health care	\$0 copay
Diabetes supplies	\$0 copay
Durable medical equipment	20% of total cost

	ATRIO Select Rx (HMO) H3814-031
Labs and Tests	In-network
Laboratory tests	\$20 copay
Diagnostic imaging (MRI/CT/PET)	0% - 20% of total cost
X-rays	\$20 copay
Emergency Services	
Ambulance (air & ground)	\$350 copay
Emergency room**	\$120 copay
Urgently needed care	\$55 copay

^{*}The most you will pay in a year for covered medical services

Supplemental Benefits

See the "Extra Benefits" section of the Enrollment Kit for a more detailed overview.

	ATRIO Select Rx (HMO) H3814-031
Annual Physical exam	\$0 copay
Routine chiropractic, acupuncture, and naturopathic services	\$300 allowance every six months [†] , loaded to your Flex Card, for combined routine chiropractic, acupuncture and naturopathy services (\$600 annual allowance)
Fitness benefit	\$300 annual allowance [†] , loaded to your Flex Card, for gym membership fees and fitness classes
Routine Preventive & comprehensive dental services	\$200 allowance every 6 months [†] , loaded to your Flex Card, for comprehensive and preventative dental services. Excludes cosmetic procedures (\$400 annual allowance)
Routine vision exam	\$0 copay, 1 exam per year (in-network only)
Routine vision hardware	\$150 allowance for frames (standard lenses included) or contact lenses every year (in-network only)
Routine hearing exam	\$0 copay, 1 exam per year (in-network only)
Hearing aids	\$699 to \$999 copay, for each hearing aid, up to 2 hearing aids per year (in-network only)
Meals	Up to 2 meals per day for 14 days after a qualifying event
Transportation	\$0 for 12 one-way trips every year to plan-approved health-related locations
Over-the-Counter (OTC) items	\$30 allowance every three months [†] , loaded to your Flex Card, for select OTC items (\$120 annual allowance)

[†] Balance does not roll over

^{**}Copay waived if admitted within 24 hours for the same condition

Prescription Drug Benefits

Save 1 monthly copay on a 90-day prescription. \$0 out-of-pocket for many generic drugs, selected insulins and vaccines. Part D deductible applies to tiers 3,4, and 5.

	ATRIO Selec H3814		
Part D Deductible	\$350		
	30-day supply	90-day supply	
Tier 1 (Preferred generic)	\$5 copay	\$10 copay	
Tier 2 (Generic)	\$20 copay	\$40 copay	
Tier 3 (Preferred brand)*	\$47 copay	\$94 copay	
Tier 4 (Non-preferred drug)*	\$100 copay	\$200 copay	
Tier 5 (Specialty)*	27% of total cost	Long-term not available	
Tier 6 (Select care drugs)	\$0 copay	\$0 copay	
Catastrophic coverage stage: After you have paid \$2,000 out of pocket, you move to the Catastrophic Coverage Stage.	You pay nothing throu	gh the end of the year	

^{*} Part D deductible applies

Save one month's copay by switching to a 90-day supply at a network retail or mail-order pharmacy. Ask your doctor about a 100-day supply and save even more (restrictions may apply).

NOTE: You will not pay more than \$35 for a one-month supply of insulin, even if you have a deductible or if you have an insulin pump and your insulin is covered under Part B. \$0 for adult vaccines recommended by the Centers for Disease Control, such as Shingles vaccine.

ATRIO Health Plans is a PPO, HMO, C-SNP and HMO D-SNP with Medicare and Oregon Health Plan contracts. Enrollment in ATRIO Health Plans depends on contract renewal. Out-of-network / non-contracted providers are under no obligation to treat Plan members except in emergency situations. Please call Member Services or see your Evidence of Coverage for more information, including the cost sharing that applies to out-of-network services.

Additional Benefits

When you choose ATRIO, you get extra benefits that Original Medicare does not cover.

Every ATRIO Medicare Advantage plan features the Flex Card: a special debit card preloaded with dollars for dental, fitness, select over-the-counter drugstore items, as well as routine chiropractic, acupuncture, and naturopathy services.



ATRIO FLEX CARD

Just swipe your Flex Card to pay for eligible items or services, and the amount will be deducted from your card's balance.

See included 'Summary of Benefits' for plan allowances and more information on all additional benefits



DENTAL

You receive an allowance to spend on dental care. **You choose your dentist and how to spend your dental funds**, up to your ATRIO plan's Flex Card allowance, on dental services including routine preventive care (like office visits, oral exams, cleanings, fluoride treatments and x-rays) and comprehensive care (like diagnostic or restorative services, tooth extractions, or oral surgeries).



FITNESS

You receive an allowance to spend on gym membership fees and fitness classes. You choose your gym and how to spend your Flex Card fitness funds.



OVER THE COUNTER (OTC)

You receive an allowance to spend on select health-related OTC items each quarter. Use your Flex Card to get what you need by catalog, online or on the app, by phone, or at participating retailers.



ALTERNATIVE THERAPY SERVICES

You receive an allowance to spend on **routine chiropractic**, **acupuncture**, **and naturopathy services**. You choose the provider!

(Allowances do not roll over - be sure to use them before the end of each benefit period)

2025 Medicare Advantage Enrollment Kit





VISION

You receive a \$0 routine eye exam each year, plus an allowance for eyeglasses (frames and lenses) or for contact lenses each year (depending on your plan).

Must use VSP Vision Care® providers for supplemental exams and eyewear benefits.



HEARING

You pay \$0 a routine hearing exam each year, plus an annual hearing aid benefit to use for a broad selection of high-quality devices.

Must use Amplifon® providers for supplemental exams and hearing aid benefits.



TRANSPORTATION (NON-EMERGENCY)

You pay \$0 up to 12 or 24 one-way rides each year (depending on your plan) to your doctor, pharmacy, gym, or other plan-approved, health-related location.

Must use SafeRide® providers for in-network non-emergency transportation.



CASH BACK

You will get cash back monthly in your Social Security check* (Applies to most plans)

*To be eligible for the cash-back benefit, you must pay your own Part B premium.

Additional Benefits



MEALS

You pay \$0 for up to 28 meals (2 per day for 14 days) after each hospital or SNF stay or with some Home Health services. Meals are delivered to your home and can be tailored to your specific health or dietary needs.

Must use Mom's Meals® for in-network meal delivery benefit.



WORLDWIDE EMERGENCY AND URGENT CARE

Travel with confidence knowing you have coverage for emergency and urgent care anywhere you go!

2025 Medicare Advantage Enrollment Kit



Contact & Access Information

Visit <u>atriohp.com</u> for more information on additional benefits, or contact the appropriate service provider directly using the contact information below.

Flex Card - Incomm

To check balance or place an order call 1-833-287-3622 (TTY 711) from Monday – Friday, 5 a.m. to 8 p.m. PST. To report a lost or stolen card call ATRIO Member Services at 1-877-672-8620 (TTY 711).

Hearing - Amplifon

To find a provider near you and schedule an appointment, please call 1-866-375-0563 (TTY 711), Monday - Friday 8 a.m. to 5 p.m., PST

Vision - VSP Vision Care

To find a VSP Advantage network eye doctor, call 1-844-344-0572 (TTY 1-800-428-4833), daily from 8 a.m. to 8 p.m., local time

OTC - Medline

To place an order or for more information call 1-833-287-3622 (TTY 711). Catalogs can be found online at atriohp.com

Transportation - SafeRide

To schedule a ride, call 1-888-617-0467 (TTY 711), Monday – Saturday, 6 a.m. to 6 p.m., local time



2025 Medicare Advantage





ATRIO Choice Rx (PPO), Select Rx (HMO), Prime Rx (PPO), and Freedom (PPO)

Service area coverage for Klamath County*

Plan IDs include: H6743-001, H3814-031, H6743-023-3, H6743-024-3

*Covered zip codes in Klamath County: 97601, 97602, 97603, 97604, 97621, 97622, 97623, 97624, 97625, 97626, 97627, 97632, 97633, 97634, 97639

January 1, 2025 - December 31, 2025

2025 Summary of Benefits

January 1, 2025 – December 31, 2025



Table of Contents

About the Summary of Benefits and Who Can Join	3
Which Doctors, Hospitals and Pharmacies Can I Use?	3
Tips for Comparing Your Medicare Choices	3
Pre-enrollment Checklist	4
Understanding the Benefits	4
Understanding Important Rules	4
Plan Premiums, Deductible and Out-of-pocket Maximums	5
Plan Premium	5
Part B Premium Giveback	5
Plan Deductible	5
Out-of-Pocket Maximums	5
Covered Medical and Hospital Benefits (Services marked with an * may require prior authorization)	6
Inpatient Hospital Care (Acute) *	6
Outpatient Hospital Services *	6
Ambulatory Surgery Center Services *	6
Doctor's Office Visits	6
Preventive Care	6
Emergency Care	7
Urgent Care	7
Diagnostic Tests, Lab, X-rays, and Radiology Services *	7
Diagnostic Radiology Services * (such as MRIs, CT and PET scans)	7

2025 Summary of Benefits January 1, 2025 – December 31, 2025



	Hearing Services	8
	Dental Services *	9
	Vision Services	9
	Mental Health Services *	10
	Skilled Nursing Facility (SNF) *	10
	Occupational, Physical and Speech Therapy *	11
	Ambulance *	11
	Transportation	11
	Medicare Part B Drugs *	11
	Telehealth	11
	Foot Care	12
	Durable Medical Equipment (DME) and Supplies, and Diabetic Supplies*	12
	Medical Equipment, Prosthetic Devices, and Medical Supplies	12
	Diabetic Supplies	12
	Fitness	12
	Alternative Therapies	13
	Over-the-Counter (OTC) Items	13
	Meals*	13
Medic	care Part D Prescription Drug Benefits	14
	Deductible Stage	14
	Initial Coverage Stage	14
Catas	trophic Coverage Stage	15

2025 Summary of Benefits

January 1, 2025 – December 31, 2025



About the Summary of Benefits and Who Can Join

This is a summary of ATRIO Health Plans health and drug services covered by ATRIO Choice Rx (PPO), ATRIO Select Rx (HMO), ATRIO Prime Rx (PPO) and ATRIO Freedom (PPO). The benefit information provided does not list every service that we cover or list every limitation or exclusion. For a complete list of services we cover, please view the Evidence of Coverage at atriohp.com. To join an ATRIO Health Plans Medicare Advantage Plan, you must be entitled to Medicare Part A, be enrolled in Medicare Part B, and live in our service area. Our service area for these plans includes the following zip codes in Klamath County, Oregon: 97601, 97602, 97603, 97604, 97621, 97622, 97623, 97624, 97625, 97626, 97627, 97632, 97633, 97634, 97639.

Which Doctors, Hospitals and Pharmacies Can I Use?

ATRIO Health Plans has a network of doctors, hospitals, pharmacies, and other providers. If you use the providers in our network, you may pay less for your covered services. If you use providers that are not in our network, you may pay a higher out-of-pocket cost. You must generally use network pharmacies to fill your prescription drugs (if you choose a plan that includes drug coverage). You can see our plan's Formulary (Part D prescription drug list), Provider Directory and Pharmacy Directory at our website, atriohp.com.

Tips for Comparing Your Medicare Choices

If you want to know more about the coverage and costs of Original Medicare, look in your current "Medicare & You" handbook. View it online at medicare.gov or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.



Pre-enrollment Checklist

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a Member Services representative at 1-877-672-8620 (TTY 711), daily from 8 a.m. to 8 p.m. local time.

Und	lerstanding the Benefits
	The Evidence of Coverage (EOC) provides a complete list of all coverage and services. It is important to review plan coverage, costs, and benefits before you enroll. Visit atriohp.com or call 1-877-672-8620 (TTY 711) to view a copy of the EOC.
	Review the provider directory (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.
	If you choose a plan that includes drug coverage, review the pharmacy directory to make sure the pharmacy you use for any prescription medicines is in the network. If the pharmacy is not listed, you will likely have to select a new pharmacy for your prescriptions.
	If you choose a plan that includes drug coverage, review the formulary to make sure your drugs are covered.
Und	lerstanding Important Rules
	In addition to your monthly plan premium (if applicable), you must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.
	Benefits, premiums and/or copayments/co-insurance may change on January 1, 2026.
	Our plan allows you to see providers outside of our network (non-contracted providers). However, while we will pay for covered services, the provider must agree to treat you. Except in an emergency or urgent situation, non-contracted providers may deny care. In addition, you will pay a higher copay for services received by non-contracted providers.



Plan Premiums, Deductible and Out-of-pocket Maximums

	ATRIO Choice Rx (PPO) H6743-001	ATRIO Select Rx (HMO) H3814-031	ATRIO Prime Rx (PPO) H6743-030	ATRIO Freedom (PPO) H6743-031
Plan Premium	\$35 per month	\$40 per month	\$116 per month	\$0 per month
	You mu	st also continue to pay	your Medicare Part B p	remium
Part B premium giveback	\$15 per month	\$15 per month	\$15 per month	Not Available
Plan Deductible	\$0 per year	\$0 per year	\$0 per year	\$0 per year
	In-network: \$4,950 for services you receive from in-network providers	In-network: \$6,750 for services you receive from in-network providers	In-network: \$4,150 for services you receive from in-network providers	In-network: \$5,500 for services you receive from in-network providers
Out-of-Pocket Maximums	\$6,500 for services you receive from any provider. Your limit for services received from in-network providers will count toward this limit.		\$6,200 for services you receive from any provider. Your limit for services received from in-network providers will count toward this limit.	\$6,500 for services you receive from any provider. Your limit for services received from in-network providers will count toward this limit.



	ATRIO Choice Rx (PPO) H6743-001	ATRIO Select Rx (HMO) H3814-031	ATRIO Prime Rx (PPO) H6743-030	ATRIO Freedom (PPO) H6743-031	
Inpatient Hospital Care (Acute) * Inpatient hospital stay copays do not count towards max out-of-pocket (MOOP)	In-network: \$290 per day, 1-8 \$0 per day, 9+ Out-of-network: \$395 per day, 1-7 \$0 per day, 8-90	In-network: \$350 per day, 1-6 \$0 per day, 7+	In-network: \$350 per day 1-8 \$0 per day, 9+ Out-of-network: \$450 per day, 1-8 \$0 per day, 9-90	In-network: \$275 per day, 1-7 \$0 per day, 8+ Out-of-network: \$375 per day, 1-7 \$0 per day, 8-90	
Outpatient Hospital Services*	In-network: \$500 copay Out-of-network: \$600 copay	In-network: \$350 copay	In-network: \$275 copay Out-of-network: \$325 copay	In-network: 20% of total cost Out-of-network: 30% of total cost	
Ambulatory Surgery Center Services*	In & out-of- network: \$225 copay	In-network: \$300 copay	In-network: \$225 copay Out-of-network: \$325 copay	In-network: 20% of total cost Out-of-network: 30% of total cost	
	Primary Care Physician (PCP)				
	Primary Care	Physician (PCP)			
	In-network: \$0 copay	In-network: \$0 copay	In-network: \$0 copay	In-network: \$10 copay	
	In-network:	In-network:			
Doctor's Office Visits	In-network: \$0 copay Out-of-network:	In-network:	\$0 copay Out-of-network:	\$10 copay Out-of-network:	
	In-network: \$0 copay Out-of-network: \$50 copay	In-network:	\$0 copay Out-of-network:	\$10 copay Out-of-network:	
	In-network: \$0 copay Out-of-network: \$50 copay Specialists In-network:	In-network: \$0 copay In-network:	\$0 copay Out-of-network: \$30 copay In-network:	\$10 copay Out-of-network: \$50 copay In-network:	
	In-network: \$0 copay Out-of-network: \$50 copay Specialists In-network: \$40 copay Out-of-network:	In-network: \$0 copay In-network:	\$0 copay Out-of-network: \$30 copay In-network: \$25 copay Out-of-network:	\$10 copay Out-of-network: \$50 copay In-network: \$25 copay Out-of-network:	



	ATRIO Choice Rx (PPO) H6743-001	ATRIO Select Rx (HMO) H3814-031	ATRIO Prime Rx (PPO) H6743-030	ATRIO Freedom (PPO) H6743-031		
Emergency Care Worldwide	\$120 copay	\$120 copay \$140 copay		\$125 copay		
emergency/urgent coverage			ing is waived if you are ours for the same condi			
Urgent Care See "Emergency	\$55 copay	\$55 copay	\$55 copay \$55 copay			
Care" for world- wide copay			cost sharing is waived if 24 hours for the same o			
	Diagnostic Radiolo	gy Services * (such	as MRIs, CT and PET	scans)		
Diagnostic Tests, Lab, X-rays, and Radiology Services *	In-network: 0% - 20% of total cost	In-network: 0% - 20% of total cost	In-network: 0% - 20% of total cost	In-network: 0% - 20% of total cost		
			Out-of-network: 30% of total cost	Out-of-network: 30% of total cost		
	Other Diagnostic Tests and Procedures					
	In-network: \$0 - \$20 copay	In-network: \$20 - \$50 copay	In-network: \$0 - \$15 copay	In-network: \$0 - \$20 copay		
	Out-of-network: 30% of total cost		Out-of-network: 30% of total cost	Out-of-network: 30% of total cost		
	Lab Services					
	In-network: \$20 copay	In-network: \$20 copay	In-network: \$0 copay	In-network: \$20 copay		
	Out-of-network: 15% of total cost		Out-of-network: \$0 copay	Out-of-network: 15% of total cost		
	Therapeutic Radio	logy Services * (such	as radiation treatment	for cancer)		
	In-network: 20% of total cost	In-network: 20% of total cost	In-network: 20% of total cost	In-network: 20% of total cost		
	Out-of-network: 30% of total cost		Out-of-network: 30% of total cost	Out-of-network: 30% of total cost		



	ATRIO Choice Rx (PPO) H6743-001	ATRIO Select Rx (HMO) H3814-031	ATRIO Prime Rx (PPO) H6743-030	ATRIO Freedom (PPO) H6743-031		
	Outpatient X-Rays					
Diagnostic Tests, Lab, X-rays, and Radiology	In-network: \$30 copay	In-network: \$20 copay	In-network: \$15 copay	In-network: \$20 copay		
Services*	Out-of-network: 30% of total cost		Out-of-network: 30% of total cost	Out-of-network: 30% of total cost		
	Hearing Exam (Med	dicare-covered services	5)			
Medicare covered: Exams to diagnose and	In-network: \$45 copay	In-network: \$0 copay	In-network: \$15 copay	In-network: \$45 copay		
treat hearing and balance issues	Out-of-network: \$50 copay		Out-of-network: \$50 copay	Out-of-network: \$50 copay		
Supplemental	Hearing Exam (Sup	pplemental routine serv	vices)			
Routine services (services not covered by	In-network: \$0 copay	In-network: \$0 copay	In-network: \$0 copay	In-network: \$0 copay		
Medicare) must beadministered by an Amplifon provider	Out-of-network: \$0 with prior authorization		Out-of-network: 50% of total cost	Out-of-network: 50% of total cost		
	Hearing Aid fitting & evaluation (Supplemental routine services)					
	In-network: \$0 copay	In-network: \$0 copay	In-network: \$0 copay	In-network: \$0 copay		
	Out-of-network: \$0 with prior authorization		Out-of-network: 50% of total cost	Out-of-network: 50% of total cost		
	Hearing Aids (Supp	lemental routine servi	routine services)			
	In-network: \$699 to \$999 copay, for each hearing aid, up to 2 hearing aids per year	In-network: \$699 to \$999 copay, for each hearing aid, up to 2 hearing aids per year	In-network: \$699 to \$999 copay, for each hearing aid, up to 2 hearing aids per year	In-network: \$699 to \$999 copay, for each hearing aid, up to 2 hearing aids per year		
	Out-of-network: Requires prior authorization		Out-of-network: Requires prior authorization	Out-of-network: Requires prior authorization		



	ATRIO Choice Rx (PPO) H6743-001	ATRIO Select Rx (HMO) H3814-031	ATRIO Prime Rx (PPO) H6743-030	ATRIO Freedom (PPO) H6743-031		
	Dental Services (Medicare-covered services)					
Dental Services* Medicare	In-network: \$45 copay	In-network: \$40 copay	In-network: \$15 copay	In-network: \$45 copay		
covered: Limited dental services (this	Out-of-network: \$65 copay		Out-of-network: \$15 copay	Out-of-network: \$45 copay		
does not include	Dental Services (St	upplemental routine se	rvices)			
services in connection with care, treatment, filling, removal, or replacement of teeth) †Benefit does not roll over	In & out-of- network: \$200 allowance every six months [†] , loaded to your Flex Card, for compre- hensive and preven- tive dental services. Excludes cosmetic procedures (\$400 annual allowance)	every six months [†] , loaded to your Flex Card, for comprehensive and preventices. Excludes cosmetic procedures (\$400 every six months [†] , loaded to your Flex Card, for comprehensive and preventive dental services. Excludes cosmetic procedures (\$700	In & out-of- network: \$300 allowance every six months [†] , loaded to your Flex Card, for compre- hensive and preven- tive dental services. Excludes cosmetic procedures (\$600 annual allowance)			
Vision Comisso	Vision Exams (Medicare-covered services)					
Vision Services Medicare covered:	In-network: \$45 copay	In-network: \$0 copay	In-network: \$15 copay	In-network: \$45 copay		
Exams to diagnose and treat diseases	Out-of-network: \$65 copay		Out-of-network: \$15 copay	Out-of-network: \$45 copay		
and conditions of the eye (including yearly glaucoma screening)	Glaucoma screening In & out-of- network: \$0 copay	Glaucoma screening In & out-of- network: \$0 copay	Glaucoma screening In & out-of- network: \$0 copay	Glaucoma screening In & out-of- network: \$0 copay		
Supplemental	Vision Exams (Supp	olemental routine servi	ices)			
routine services (services not covered by	In-network: \$0 copay	In-network: \$0 copay	In-network: \$0 copay	In-network: \$0 copay		
Medicare) administered by VSP	Out-of-network: 50% of total cost		Out-of-network: 50% of total cost	Out-of-network: 50% of total cost		



	ATRIO Choice Rx (PPO) H6743-001	ATRIO Select Rx (HMO) H3814-031	ATRIO Prime Rx (PPO) H6743-030	ATRIO Freedom (PPO) H6743-031	
Vision Services	Vision Eyewear (Su	pplemental routine sei	rvices)		
Supplemental routine services (services not covered by Medicare)	In-network: \$150 allowance for frames (standard lenses included) or \$100 allowance for contact lenses per year	In-network: \$150 allowance for frames (standard lenses included) or \$100 allowance for contact lenses per year	\$150 allowance for frames (standard lenses included) or \$100 allowance for contact lenses for contact lenses		
administered by VSP	Out-of-network: \$150 allowance for frames or \$100 allowance for contact lenses per year. 50% total cost for lenses	Out-of-network: \$200 allowance for frames or \$100 allowance for contact contact lenses per	Out-of-network: \$150 allowance for frames or \$100 allowance for contact lenses per year. 50% total cost for lenses		
	Inpatient Mental I	Health Care *			
Mental Health Services*	In-network: \$450 per day, 1-5 \$0 per day, 6-90	In-network: \$350 per day, 1-6 \$0 per day, 7-90	In-network: \$225 per day, 1-8 \$0 per day, 9-90	In-network: \$275 per day, 1-7 \$0 per day, 8-90	
	Out-of-network: \$395 per day, 1-8 \$0 per day, 9-90		Out-of-network: \$350 per day, 1-8 \$0 per day, 9-90	Out-of-network: \$375 per day, 1-7 \$0 per day, 8-90	
	Outpatient Group and Individual Therapy Visits				
	In-network: \$40 copay	In-network: \$40 copay	In-network: \$25 copay	In-network: \$25 copay	
	Out-of-network: 50% of total cost		Out-of-network: 50% of total cost	Out-of-network: 50% of total cost	
Skilled Nursing Facility (SNF)*	In-network: \$10 per day, 1-20 \$214 per day, 21-100	In-network: \$10 per day, 1-20 \$203 per day, 21-100	In-network: \$20 per day, 1-20 \$203 per day, 21-100	In-network: \$10 per day, 1-20 \$203 per day, 21-100	
	Out-of-network: \$300 per day, 1-100		Out-of-network: \$203 per day, 1-100	Out-of-network: \$203 per day, 1-100	



	ATRIO Choice Rx (PPO) H6743-001	ATRIO Select Rx (HMO) H3814-031	ATRIO Prime Rx (PPO) H6743-030	ATRIO Freedom (PPO) H6743-031		
	Physical & Speech	Therapy				
Physical Therapy*	In-network: \$40 copay	copay \$35 copay \$30 copay -of-network: Out-of-network:		In-network: \$25 copay		
	Out-of-network: 50% of total cost			Out-of-network: 50% of total cost		
	Occupational Therapy					
	In-network: \$30 copay	In-network: \$35 copay	In-network: \$30 copay	In-network: \$25 copay		
	Out-of-network: 50% of total cost		Out-of-network: 50% of total cost	Out-of-network: 50% of total cost		
Ambulance* (Air and Ground) Authorization required for nonemergent transportation	In & out-of- network: \$350 copay	In & out-of- network: \$350 copay	In & out-of- network: \$225 copay	In & out-of- network: \$275 copay		
Transportation Must use SafeRide for covered trips	\$0 copay for 24 one-way trips every year to plan- approved health- related locations	\$0 copay for 12 one-way trips every year to plan- approved health- related locations	\$0 copay for 24 one-way trips every year to plan- approved health- related locations	Not covered		
Medicare Part B Drugs *	In-network: 0% - 20% of total cost	In-network: 0% - 20% of total cost	In-network: 0% - 20% of total cost	In-network: 0% - 20% of total cost		
	Out-of-network: 50% of total cost		Out-of-network: 50% of total cost	Out-of-network: 50% of total cost		
Telehealth If provider offers Telehealth visits	In-network: PCP: \$0 copay Specialist: \$40 copay	In-network: PCP: \$0 copay Specialist: \$40 copay	In-network: PCP: \$0 copay Specialist: \$25 copay	In-network: PCP: \$10 copay Specialist: \$25 copay		
	Out-of-network: PCP: \$50 copay Specialist: \$50 copay		Out-of-network: PCP: \$30 copay Specialist: \$50 copay	Out-of-network: PCP: \$50 copay Specialist: \$65 copay		



	ATRIO Choice Rx (PPO) H6743-001	ATRIO Select Rx (HMO) H3814-031	ATRIO Prime Rx (PPO) H6743-030	ATRIO Freedom (PPO) H6743-031			
	Foot Care (Medicare	e (Medicare-covered servicess)					
Foot Care Medicare covered: Foot exams and treatment if you have diabetes related nerve damage and/or meet certain conditions	In-network: \$45 copay Out-of-network: 50% of total cost	In-network: \$45 copay	In-network: \$25 copay Out-of-network: 50% of total cost	In-network: \$25 copay Out-of-network: 50% of total cost			
Durable Medical	Medical Equipmen	t, Prosthetic Device	s, and Medical Supp	lies			
Equipment (DME) and Supplies, and Diabetic Supplies* DME supplies are not eligible for Flex	20% of total cost 20% of total cost 20% of total cost Out-of-network: Out-of-retwork:		In-network: 20% of total cost Out-of-network: 25% of total cost	In-network: 20% of total cost Out-of-network: 30% of total cost			
Card OTC spend	Diabetic Supplies						
	In-network: \$0 copay Out-of-network: 20% of total cost	In-network: \$0 copay	In-network: \$0 copay Out-of-network: 50% of total cost	In-network: \$0 copay Out-of-network: 50% of total cost			
Fitness Covers gym membership fees and fitness classes †Benefit does not roll over	\$175 allowance every six months [†] loaded to your Flex Card, for gym membership fees and fitness classes (\$350 annual allowance)	\$300 annual allowance [†] loaded to your Flex Card, for gym member- ship fees and fitness classes	\$200 allowance every six months [†] loaded to your Flex Card, for gym membership fees and fitness classes (\$400 annual allowance	\$100 allowance every six months [†] loaded to your Flex Card, for gym membership fees and fitness classes (\$200 annual allowance			



	ATRIO Choice Rx (PPO) H6743-001	ATRIO Select Rx (HMO) H3814-031	ATRIO Prime Rx (PPO) H6743-030	ATRIO Freedom (PPO) H6743-031	
	Chiropractic Service	ces (Medicare-covered	servicess)		
Alternative Therapies Chiropractic	In-network: \$20 copay	In-network: \$20 copay	In-network: \$20 copay	In-network: \$20 copay	
Medicare covered: Manipulation of the	Out-of-network: \$20 copay		Out-of-network: \$20 copay	Out-of-network: \$20 copay	
spine to correct a subluxation (when	Chiropractic, Acupu	ncture & Naturopath	ny Services (Supplement	al routine services)	
1 or more of the bones of your spine move out of position) Supplemental Routine services non-Medicare covered services †Benefit does not roll over	bluxation (when our more of the ones of your spine ove out of position) In & out-of- network: \$300 allowance every six months† loaded to your Flex Card, for combined routine services on-Medicare vered services In & out-of- network: \$300 allowance every six months† loaded to your Flex Card, for combined routine chiropractic, acupuncture and naturopathy services (\$600	In & out-of- network: \$300 allowance every six months [†] loaded to your Flex Card, for combined routine chiropractic, acupuncture and naturopathy services (\$600 annual allowance)	In & out-of- network: \$100 allowance every six months [†] loaded to your Flex Card, for combined routine chiropractic, acupuncture and naturopathy services (\$200 annual allowance)	In & out-of- network: \$100 allowance every six months [†] loaded to your Flex Card, for combined routine chiropractic, acupuncture and naturopathy services (\$200 annual allowance)	
Over-the-Counter (OTC) Items Select OTC products †Benefit does not roll over	three months† loaded to your Flex Card, for select OTC items (\$100 total annual allowance) three months† loaded to your Flex Card, for select OTC items (\$120 total annual allowance)		\$75 allowance every three months† loaded to your Flex Card, for select OTC items (\$300 total annual allowance)	\$25 allowance every three months [†] loaded to your Flex Card, for select OTC items (\$100 total annual allowance)	
		find eligible OTC products using our Flex Card app on your smartphone DME items are not eligible OTC products			
Meals*	\$0 copay for up to 2 meals per day for 14 days (28 meals per episode)	\$0 copay for up to 2 meals per day for 14 days (28 meals per episode)	\$0 copay for up to 2 meals per day for 14 days (28 meals per episode)	\$0 copay for up to 2 meals per day for 14 days (28 meals per episode)	
	Inpatient or SNF (direct admission/post hospital admits) (unlimited) Home health recipients with approved home health certification (unlimited)				



Medicare Part D Prescription Drug Benefits

Deductible Stage

Part D deductible applies only to drugs in tiers 3,4 and 5.

ATRIO Choice Rx (PPO)	ATRIO Select Rx (HMO)	ATRIO Prime Rx (PPO)	ATRIO Freedom (PPO)
H6743-001	H3814-031	H6743-030	H6743-031
\$0 per year	\$350 per year	\$0 per year	Plan does not include drug coverage

Initial Coverage Stage

You pay the following until your total yearly drug costs reach \$2,000.

If you reside in a long-term facility, you pay the same as at a standard retail pharmacy. If you choose mail-order, you pay the same as a retail 90-day supply at an **In-network** pharmacy. You may get drugs from an **Out-of-network** pharmacy but may pay more than you pay at an In-network pharmacy.

ATRIO Choice Rx (PPO) H6743-001			elect Rx ЛО) 4-031	ATRIO P (PF <i>H674</i> .	PO)	ATRIO Freedom (PPO) H6743-031	
Standard	Retail Cost S	haring		rd Retail Sharing		rd Retail haring	
Tier	30-day supply	90-day supply	30-day supply	90-day supply	30-day supply	90-day supply	
Tier 1 (Preferred generic)	\$0 copay	\$0 copay	\$5 copay	\$10 copay	\$0 copay	\$0 copay	
Tier 2 (Generic)	\$8 copay	\$16 copay	\$20 copay	\$40 copay	\$8 copay	\$16 copay	
Tier 3 (Preferred brand)*	\$47 copay	\$94 copay	\$47 copay	\$94 copay	\$47 copay	\$94 copay	Plan does not include drug coverage
Tier 4 (Non- preferred)*	\$100 copay	\$200 copay	\$100 copay	\$200 copay	\$100 copay	\$200 copay	
Tier 5 (Specialty)*	33% of the total cost	Not available	27% of the total cost	Not available	33% of the total cost	Not available	
Tier 6 (Select care)	\$0	\$0	\$0	\$0	\$0	\$0	



ATRIO Choice Rx (PPO) H6743-001	ATRIO Select Rx (HMO) H3814-031	ATRIO Prime Rx (PPO) H6743-030	ATRIO Freedom (PPO) H6743-031
Catastrophic Coverage Stage			
After you have paid \$2,000, you move to the Catastrophic Coverage Stage. You pay nothing through the end of the year. This amount and rules for counting costs toward this amount have been set by Medicare.			

^{*} Part D deductible applies

- Save one month's copay by switching to a 90-day supply at a network retail or mail-order pharmacy. Ask your doctor about a 100-day supply and save even more (restrictions apply).
- If you reside in a long-term facility, you pay the same as at a retail pharmacy. If you choose mail-order, you pay the same as a retail 90-day supply at an in-network pharmacy. You may get drugs from an out-of-network pharmacy but may pay more than you pay at an in-network pharmacy.
- What you pay for vaccines our plan covers most Part D vaccines at no cost to you, even if you haven't met your deductible. Please call ATRIO Member Services for more information.
- What you pay for insulin our plan covers select insulin products, for which you will pay no more than \$35 for a one-month supply no matter what tier it is on, and even if you haven't met your deductible.

ATRIO Health Plans is a PPO, HMO, PPO C-SNP and HMO D-SNP with Medicare and Oregon Health Plan contracts. Enrollment in ATRIO Health Plans depends on contract renewal. Out-ofnetwork/non-contracted providers are under no obligation to treat ATRIO Health Plans members, except in emergency situations. For a decision about whether we will cover an out-of-network service, we encourage you or your provider to ask us for a pre-service organization determination before you receive the service. Please call our Member Services number at 1-877-672-8620 (TTY 711), daily from 8 a.m. to 8 p.m. local time or see your Evidence of Coverage for more information, including the cost sharing that applies to out-of-network services.



How to Enroll

It's easy to enroll in an ATRIO Medicare Advantage Plan. Choose one of the 5 ways listed below.



Online

Go online and complete an online enrollment form! atriohp.com



By Phone

Call us and one of our advisors can assist you in completing your enrollment.
1-888-201-8818 (TTY 711)



In Person

Visit your nearest ATRIO Health Plans office and one of our advisors can help you with your enrollment. Find an office: atriohp.com or call 1-888-201-8818 (TTY 711)



At Your Home

We can send a local advisor to your home or provide a virtual appointment to help you complete your enrollment.

1-888-201-8818 (TTY 711)



Mail or Fax

Complete the paper Enrollment Form found in this kit and mail or fax the form to us at:

Mail:

Fax:

ATRIO Health Plans 338 Jericho Turnpike #135 Syosset, NY 11791 1-602-975-4071

Enrollment Checklist

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a Member Services Representative at 1-877-672-8620 (TTY 711), daily from 8 a.m. to 8 p.m. local time.

Understanding the Benefits



The Evidence of Coverage (EOC) provides a complete list of all coverage and services. It is important to review plan coverage, costs, and benefits before you enroll. Visit atriohp.com or call 1-877-672-8620 (TTY 711) daily from 8 a.m. to 8 p.m. local time to view a copy of the EOC.



Review the Provider Directory (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.



If you choose a plan that includes drug coverage, review the Pharmacy Directory to make sure the pharmacy you use for any prescription medicine is in the network. If the pharmacy is not listed, you will likely have to select a new pharmacy for your prescriptions.



Review the formulary to make sure your drugs are covered.

Understanding Important Rules



In addition to your monthly plan premium (if applicable), you must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.



Benefits, premiums and/or co-payments/coinsurance may change on January 1 of each year.



ATRIO PPO plans allow you to see providers outside of our network (non-contracted providers), while our HMO plans you will only have coverage for in-network providers. However, while we will pay for covered services provided by a non-contracted provider, the provider must agree to treat you. Except in an emergency or urgent situation, non-contracted providers may deny care. In addition, you may pay a higher copay for services received by non-contracted providers.

Scope of Sales Appointment Confirmation

The Centers for Medicare and Medicaid Services requires agents to document the scope of a marketing appointment prior to any face-to-face sales meeting to ensure understanding of what will be discussed between the agent and the Medicare beneficiary (or their authorized representative). All information provided on this form is confidential and should be completed by each person with Medicare or his/her authorized representative.

Please initial below beside the type of product(s) you want the agent to discuss				
	Medicare Advantage Plans (further indicate below with initials)			
	Stand-alone Medicare Prescription Drug Plans			
	Dental/Vision/Hearing Products			
	Critical Illness and Accident Products			
	Medicare Supplement (Medigap) Products			
	Medicare Preferred Provider Organization (PPO) Plan: A Medicare Advantage Plan that provides all Original Medicare Part A and Part B health coverage and sometimes covers Part D prescription drug coverage. PPOs have network doctors and hospitals but you can also use out-of-network providers, usually at a higher cost.			
	Medicare Health Maintenance Organization (HMO): A Medicare Advantage Plan that provides all Original Medicare Part A and Part B health coverage and sometimes covers Part D prescription drug coverage. In most HMOs, you can only get your care from doctors or hospitals in the plan's network (except in emergencies).			
	Medicare Special Needs Plan (SNP): A Medicare Advantage Plan that has a benefit package designed for people with special health care needs. Examples of the specific groups served include people who have both Medicare and Medicaid, people who reside in nursing homes, and people who have certain chronic medical conditions.			
	Medicare Prescription Drug Plan (PDP): A stand-alone drug plan that adds prescription drug coverage to Original Medicare, some Medicare Cost Plans, some Medicare Private-Fee-for-Service Plans, and Medicare Medical Savings Account Plans.			
	Medicare Private Fee-For-Service (PFFS) Plan: A Medicare Advantage Plan in which you may go to any Medicare-approved doctor, hospital and provider that accepts the plan's payment, terms and conditions and agrees to treat you — not all providers will. If you join a PFFS Plan that has a network, you can see any of the network providers who have agreed to always treat plan members. You will usually pay more to see out-of-network providers.			
	Medicare Medical Savings Account (MSA) Plan: MSA Plans combine a high deductible health plan with a bank account. The plan deposits money from Medicare into the account. You can use it to pay your medical expenses until your deductible is met.			
	Medicare Cost Plan: In a Medicare Cost Plan, you can go to providers both in and out of network. If you get services outside of the plan's network, your Medicare-covered services will be paid for under Original Medicare but you will be responsible for Medicare coinsurance and deductibles.			

By signing this form, you agree to a meeting with a sales agent to discuss the types of products you initialed.

- The person who will discuss the products is either employed or contracted by a Medicare plan. They do not work directly for the Federal government. This individual may also be paid based on your enrollment in a plan.
- Signing this form does NOT obligate you to enroll in a plan, affect your current enrollment, or enroll you in a Medicare plan.

SIGNED:DATE:		
If you are the authorized representative, please	se sign above and print below:	
Representative's Name:		
Your Relationship to the Beneficiary:		
то ві	E COMPLETED BY AGENT	
Agent Name:	Agent Phone:	
Beneficiary Name:	Beneficiary Phone (Optional):	
Beneficiary Address (Optional):		
Initial Method of Contact:		
Agent's Signature:		
Plan(s) the Agent Represented During this Meetin	ig:	
Date Appointment Completed		
[Plan Use Only]		
*Scope of Appointment document	tation is subject to CMS record retention requirements * ned the form at the time of appointment, provide explanation eeting:	

MEDICARE ADVANTAGE & MEDICARE ADVANTAGE PRESCRIPTION DRUG ENROLLMENT FORM (KLAMATH COUNTY)



Who can use this form?

People with Medicare who want to join a Medicare Advantage Plan. To join a plan, you must:

- Be a United States citizen or be lawfully present in the U.S.
- · Live in the plan's service area

Important: To join a Medicare Advantage Plan, you must also have both:

- Medicare Part A (Hospital Insurance)
- Medicare Part B (Medical Insurance)

When do I use this form?

You can join a plan:

- Between October 15 December 7 each year (for coverage starting January 1)
- · Within 3 months of first getting Medicare
- In certain situations where you're allowed to join or switch plans

Visit Medicare.gov to learn more about when you can sign up for a plan.

Individuals experiencing homelessness

If you want to join a plan but have no permanent residence, a Post Office Box, an address of a shelter or clinic, or the address where you receive mail (e.g., social security checks) may be considered your permanent residence address.

Note: You must complete all items in Section 1. The items in Section 2 are optional - you can't be denied coverage because you don't fill them out.

Reminders:

- If you want to join a plan during fall open enrollment (October 15–December 7), the plan must get your completed form by December 7.
- Your plan will send you a bill for the plan's premium. You can choose to sign up to have your premium payments deducted from your bank account or your monthly Social Security (or Railroad Retirement Board) benefit.

What happens next?

Send your completed and signed form to:

Mail: ATRIO Health Plans Fax: (602) 975-4071
338 Jericho Turnpike #135

Syosset, NY 11791

Once they process your request to join, they'll contact you.

How do I get help with this form?

Call ATRIO Health Plans at 1-877-672-8620 (TTY 711)

Or, call Medicare at 1-800-MEDICARE (1-800-633-4227). TTY users can call 1-877-486-2048.

En español: Llame a ATRIO Health Plans al 1-877-672-8620 (TTY 711) o a Medicare gratis al 1-800-633-4227 y oprima el 2 para asistencia en español y un representante estará disponible para asistirle.

What do I need to complete this form?

- Your Medicare Number (the number on your red, white, and blue Medicare card)
- Your permanent address and phone number

OMB No. 0938-1378 Expires: 6/30/2026

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-1378. The time required to complete this information is estimated to average 20 minutes per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have any comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

IMPORTANT

Do not send this form or any items with your personal information (such as claims, payments, medical records, etc.) to the PRA Reports Clearance Office. Any items we get that aren't about how to improve this form or its collection burden (outlined in OMB 0938-1378) will be destroyed. It will not be kept, reviewed, or forwarded to the plan. See "What happens next?" on this page to send your completed form to the plan.

MEDICARE ADVANTAGE & MEDICARE ADVANTAGE PRESCRIPTION DRUG ENROLLMENT FORM (KLAMATH COUNTY)



Section 1: All fields	on this page are requir	ed (unless marked opti	onal)
		LAN YOU WANT TO JO	-
Medical & Prescripti	on Drug Plan options:		
ATRIO Choice F (H6743-001)	Rx (PPO) : \$35 / mo.	ATRIO Prim (H6743-030)	ne Rx (PPO): \$116 / mo.
ATRIO Select R: (H3814-031)	x (HMO) : \$40 / mo.		
Medical ONLY Plan	options:		
ATRIO Freedom (H6743-031)	(PPO) : \$0 / mo.		
First Name:	Last Na	ame:	Middle Initial:
			(Optional)
Birth Date:	Sex: N	M F Home Phone N	lumber:
·	•		
Cell Phone Number:		Email:	
us, and by providing y from us, as applicable	your cell phone number, ge. We will always give yo	you are agreeing to receion the opportunity to opt-	receive email notifications from ive text message notifications out of future communications.
Permanent Physical	Address: (Do NOT ente	er a PO Box)	
Street Address:			Apt. #:
City:	County:	State	Zip Code:
Mailing Address: (If o	lifferent from your perma	anent residence address	(PO Box allowed)):
Street Address:			Apt. #:
City:	County:	State	e: Zip Code:
	Your Me	edicare information	
Fill out this information	n as it appears on your N	ledicare card to comple Medicare card – OR – att ne Railroad Retirement B	ach a copy of your Medicare
Medicare Number: _			
	(Example: 1234-	-123-1234)	You must have Medicare
Hospital (Part A) Effe	ective Date:		Part A or Part B (or both) to join a Medicare
Medical (Part B) Effe	ective Date:		Prescription Drug Plan.

MEDICARE ADVANTAGE & MEDICARE ADVANTAGE PRESCRIPTION DRUG ENROLLMENT FORM (KLAMATH COUNTY)



Paying your plan premiums

You can pay your monthly plan premium (including any late enrollment penalty that you currently have or may owe) by mail, Electronic Funds Transfer (EFT), credit card, over the phone or on our website each month. You can also choose to pay your premium by having it automatically taken out of your Social Security or Railroad Retirement Board (RRB) benefit each month.

If you have to pay a Part D-Income Related Monthly Adjustment Amount (Part D-IRMAA), you must pay this extra amount in addition to your plan premium. The amount is usually taken out of your Social Security benefit, or you may get a bill from Medicare (or the RRB). DO NOT pay ATRIO Health Plans the Part D-IRMAA.

People with limited incomes may qualify for Extra Help to pay for their prescription drug costs. If you qualify, Medicare could pay for 75% or more of your drug costs including monthly prescription drug premiums, annual deductibles, and coinsurance. Additionally, those who qualify won't have a coverage gap or a late enrollment penalty. Even if you have Extra Help now you may need to reapply for recertification. Many people are eligible for these savings and don't even know it. For more information about this Extra Help, contact your local Social Security office, or call Social Security at 1-800-772-1213. TTY users should call 1-800-325-0778. You can also apply for Extra Help online at www.socialsecurity.gov/prescriptionhelp. If you qualify for Extra Help with your Medicare prescription drug coverage costs, Medicare will pay all or part of your plan premium. If Medicare pays only a portion of this premium, we will bill you for the amount that Medicare does not cover. If you don't select a payment option, you will receive a bill/invoice each month.

Please select a payment option and follow any further instructions for full set-up:				
Receive a bill/invoice monthly				
Automatic Electronic Funds Transfer (EFT) from your bank account – for EFT, visit <u>atriohp.com</u> to				
sign up on our premium portal				
☐ Credit Card – for credit card payment, visit <u>atriohp.com</u> to sign up on our premium portal				
Automatic deduction from your monthly Social Security or Railroad Retirement Board (RRB)				
benefit check. I get my benefits from: Social Security Railroad Retirement Board				
(The Social Security/RRB deduction may take two or more months to begin after Social Security or				
RRB approves the deduction. In most cases, if Social Security or RRB accepts your request for				
automatic deduction, the first deduction from your Social Security or RRB benefit check will include all				
premiums due from your enrollment effective date up to the point withholding begins. If Social Security				
or RRB does not approve your request for automatic deduction or approves deductions to begin after				
the enrollment effective date, we will send you a bill for your monthly premiums.)				

IMPORTANT: Read and Sign Below

- I must keep both Hospital (Part A) and Medical (Part B) to stay in this plan. I must keep paying my Part B premium if I have one, unless Medicaid or someone else pays for it
- By joining this Medicare Advantage Plan, I acknowledge that ATRIO Health Plans will share my
 information with Medicare, who may use it to track my enrollment, to make payments, and for other
 purposes allowed by Federal law that authorize the collection of this information (see Privacy Act
 Statement below)
- I understand that I can be enrolled in only one MA or Part D plan at a time and that enrollment in this plan will automatically end my enrollment in another MA or Part D plan (exceptions apply for MA PFFS, MA MSA plans)

MEDICARE ADVANTAGE & MEDICARE ADVANTAGE PRESCRIPTION DRUG ENROLLMENT FORM (KLAMATH COUNTY)



- I understand that when my ATRIO coverage begins, I must get all of my medical and prescription drug benefits (If I selected a plan with prescription drug coverage) from ATRIO. Benefits and services provided by ATRIO and contained in my ATRIO "Evidence of Coverage" document (also known as a member contract or subscriber agreement) will be covered. Neither Medicare nor ATRIO will pay for benefits or services that are not covered.
- The information on this enrollment form is correct to the best of my knowledge. I understand that if I intentionally provide false information on this form, I will be disenrolled from the plan.
- I understand that my signature (or the signature of the person legally authorized to act on my behalf) on this application means that I have read and understand the contents of this application. If signed by an authorized representative, this signature certifies that:
 - 1. This person is authorized under State law to complete this enrollment, and
 - 2. Documentation of this authority is available upon request by Medicare

Signature:	То	Today's Date:	
For individuals helping enrollee with completing this form only			
Complete this section if you're an individual (ie. Agents, brokers, SHIP counselors, family members or other third parties? Helping an enrollee fill out this form. Name: Signature:			
Relationship to Enrollee:	☐Agent ☐Broker ☐SHIP counselor	Authorized representative	
National Producer Number (Ag	gents/ Brokers only):		
Are you enrolled in your State	e Medicaid program?	No	
If yes, please provide your M	edicaid number:		
Do you have other prescription drug or medical coverage (like group, VA, TRICARE) in addition to this plan? Yes No			
If yes, please list your other coverage and your ID number for this coverage:			
Name of other coverage:	Member number for this coverage:	Group number for this coverage:	

MEDICARE ADVANTAGE & MEDICARE ADVANTAGE PRESCRIPTION DRUG ENROLLMENT FORM (KLAMATH COUNTY)



SECTION 2: A few questions to help us manage your plan (optional). Answering these questions is your choice. You can't be denied coverage because you don't fill them out. List your Primary Care Physician (PCP), clinic or health center: _____ Select one if you prefer plan information in another language or an accessible format: ■ Spanish Audio CD Data CD Braille ☐ Large Print Please contact ATRIO at 1-877-672-8620 (TTY 711) if you need information in an accessible format other than what is listed above. Our office hours are daily, 8:00 a.m. to 8:00 p.m. local time. Do you or your spouse work? ☐ Yes ■ No What is your gender? Select one. ☐I use a different term:_____ □Woman ☐I choose not to answer ШMan ☐ Non-binary Which of the following best represents how you think of yourself? Select one. ☐ I use a different term: Lesbian or gay ☐ I don't know ☐ Straight ☐ I choose not to answer Bisexual Are you Hispanic, Latino/a, or Spanish origin? Select all that apply ■ No, not of Hispanic, Latino/a or Spanish origin Yes. Cuban Yes, Mexican, Mexican American, Chicano/a ☐ Yes, Puerto Rican ☐Yes, another Hispanic, Latino/a or Spanish origin □ I choose not to answer What's your race? Select all the apply. American Indian or Alaska Native Korean Chinese Other Pacific Islander Japanese White Other Asian Black or African American □ Vietnamese Guamanian or Chamorro Asian Indian Native Hawaiian Filipino Samoan I choose not to answer

MEDICARE ADVANTAGE & MEDICARE ADVANTAGE PRESCRIPTION DRUG ENROLLMENT FORM (KLAMATH COUNTY)



SECTION 3: For licensed sales representative / agency use only			
Staff member/ Agent/ Broker must complete:			
Name (if assisted in enrollment):			
Initial receipt date:			
Writing ID #:			
Proposed effective date of coverage:			
☐ AEP (Oct 15 – Dec 7)	SEP (Chronic)		
☐ ICEP (MA enrollees)	☐ SEP (Dual LIS change of status)		
☐ IEP (MA-PD enrollees)	☐ SEP (Dual LIS maintaining)		
☐ IEP (MA-PD enrollees eligible for 2 nd IEP)	☐ SEP (Loss of EGHP coverage)		
☐ OEP (Jan 1 – March 31)	☐ SEP (Change in residence)		
OEP (newly eligible)	SEP (SEP reason):		
□ OEPI			
Licensed Sales Representative Signature (optional) Mail or fax this comple ATRIO Health 338 Jericho Turni Syosset, NY 1 Fax: (602) 975	Plans pike #135 11791		

PRIVACY ACT STATEMENT

The Centers for Medicare & Medicaid Services (CMS) collects information from Medicare plans to track beneficiary enrollment in Medicare Advantage (MA) Plans, improve care, and for the payment of Medicare benefits. Sections 1851 and 1860D-1 of the Social Security Act and 42 CFR §§ 422.50 and 422.60 authorize the collection of this information. CMS may use, disclose and exchange enrollment data from Medicare beneficiaries as specified in the System of Records Notice (SORN) "Medicare Advantage Prescription Drug (MARx)", System No. 09-70-0588. Your response to this form is voluntary. However, failure to respond may affect enrollment in the plan.

Y0084 END ENRK 2025 C



Attestation of Eligibility for an Enrollment Period

Typically, you may enroll in a Medicare Advantage plan only during the annual enrollment period from October 15 through December 7 of each year. There are exceptions that may allow you to enroll in a Medicare Advantage plan outside of this period.

Please read the following statements carefully and check the box if the statement applies to you. By checking any of the following boxes you are certifying that, to the best of your knowledge, you are eligible for an Enrollment Period. If we later determine that this information is incorrect, you may be disenrolled.

☐ I am new to Medicare.
\square I am enrolled in a Medicare Advantage plan and want to make a change during the Medicare Advantage Open Enrollment Period (MA OEP).
☐ I recently moved outside of the service area for my current plan or I recently moved and this plan is a new option for me. I moved on (insert date)
☐ I recently was released from incarceration. I was released on (insert date)
☐ I recently returned to the United States after living permanently outside of the U.S. I returned to the U.S. on (insert date)
☐ I recently obtained lawful presence status in the United States. I got this status on (insert date)
☐ I recently had a change in my Medicaid (newly got Medicaid, had a change in level of Medicaid assistance, or lost Medicaid) on (insert date)
☐ I recently had a change in my Extra Help paying for Medicare prescription drug coverage (newly got Extra Help, had a change in the level of Extra Help, or lost Extra Help) on (insert date)
☐ I have both Medicare and Medicaid (or my state helps pay for my Medicare premiums) or I get Extra Help paying for my Medicare prescription drug coverage, but I haven't had a change.
☐ I am moving into, live in, or recently moved out of a Long-Term Care Facility (for example, a nursing home or long term care facility). I moved/will move into/out of the facility on (insert date)
□ I recently left a PACE program on (insert date)
☐ I recently involuntarily lost my creditable prescription drug coverage (coverage as good as Medicare's). I lost my drug coverage on (insert date)
□ I am leaving employer or union coverage on (insert date)
☐ I belong to a pharmacy assistance program provided by my state.
☐ My plan is ending its contract with Medicare, or Medicare is ending its contract with my plan.

\Box I was enrolled in a plan by Medicare (or my state) and I want to choose a different plan. My enrollment in that plan started on (insert date)
☐ I was enrolled in a Special Needs Plan (SNP) but I have lost the special needs qualification required to be in that plan. I was disenrolled from the SNP on (insert date)
☐ I was affected by an emergency or major disaster (as declared by the Federal Emergency Management Agency (FEMA) or by a Federal, state or local government entity. One of the other statements here applied to me, but I was unable to make my enrollment request because of the disaster.
If none of these statements applies to you or you're not sure, please contact ATRIO Health Plans at 877-672-8620 (TTY 711) to see if you are eligible to enroll. We are open daily, 8:00 a.m 8:00 p.m.

Scope of Sales Appointment Confirmation

The Centers for Medicare and Medicaid Services requires agents to document the scope of a marketing appointment prior to any face-to-face sales meeting to ensure understanding of what will be discussed between the agent and the Medicare beneficiary (or their authorized representative). All information provided on this form is confidential and should be completed by each person with Medicare or his/her authorized representative.

Please initial below beside the type of product(s) you want the agent to discuss				
	Medicare Advantage Plans (further indicate below with initials)			
	Stand-alone Medicare Prescription Drug Plans			
	Dental/Vision/Hearing Products			
	Critical Illness and Accident Products			
	Medicare Supplement (Medigap) Products			
	Medicare Preferred Provider Organization (PPO) Plan: A Medicare Advantage Plan that provides all Original Medicare Part A and Part B health coverage and sometimes covers Part D prescription drug coverage. PPOs have network doctors and hospitals but you can also use out-of-network providers, usually at a higher cost.			
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By signing this form, you agree to a meeting with a sales agent to discuss the types of products you initialed.

- The person who will discuss the products is either employed or contracted by a Medicare plan. They do not work directly for the Federal government. This individual may also be paid based on your enrollment in a plan.
- Signing this form does NOT obligate you to enroll in a plan, affect your current enrollment, or enroll you in a Medicare plan.

SIGNED:DATE:		
If you are the authorized representative, please	se sign above and print below:	
Representative's Name:		
Your Relationship to the Beneficiary:		
то ві	E COMPLETED BY AGENT	
Agent Name:	Agent Phone:	
Beneficiary Name:	Beneficiary Phone (Optional):	
Beneficiary Address (Optional):		
Initial Method of Contact:		
Agent's Signature:		
Plan(s) the Agent Represented During this Meetin	ig:	
Date Appointment Completed		
[Plan Use Only]		
*Scope of Appointment document	tation is subject to CMS record retention requirements * ned the form at the time of appointment, provide explanation eeting:	

MEDICARE ADVANTAGE & MEDICARE ADVANTAGE PRESCRIPTION DRUG ENROLLMENT FORM (KLAMATH COUNTY)



Who can use this form?

People with Medicare who want to join a Medicare Advantage Plan. To join a plan, you must:

- Be a United States citizen or be lawfully present in the U.S.
- · Live in the plan's service area

Important: To join a Medicare Advantage Plan, you must also have both:

- Medicare Part A (Hospital Insurance)
- Medicare Part B (Medical Insurance)

When do I use this form?

You can join a plan:

- Between October 15 December 7 each year (for coverage starting January 1)
- · Within 3 months of first getting Medicare
- In certain situations where you're allowed to join or switch plans

Visit Medicare.gov to learn more about when you can sign up for a plan.

Individuals experiencing homelessness

If you want to join a plan but have no permanent residence, a Post Office Box, an address of a shelter or clinic, or the address where you receive mail (e.g., social security checks) may be considered your permanent residence address.

Note: You must complete all items in Section 1. The items in Section 2 are optional - you can't be denied coverage because you don't fill them out.

Reminders:

- If you want to join a plan during fall open enrollment (October 15–December 7), the plan must get your completed form by December 7.
- Your plan will send you a bill for the plan's premium. You can choose to sign up to have your premium payments deducted from your bank account or your monthly Social Security (or Railroad Retirement Board) benefit.

What happens next?

Send your completed and signed form to:

Mail: ATRIO Health Plans Fax: (602) 975-4071
338 Jericho Turnpike #135

Syosset, NY 11791

Once they process your request to join, they'll contact you.

How do I get help with this form?

Call ATRIO Health Plans at 1-877-672-8620 (TTY 711)

Or, call Medicare at 1-800-MEDICARE (1-800-633-4227). TTY users can call 1-877-486-2048.

En español: Llame a ATRIO Health Plans al 1-877-672-8620 (TTY 711) o a Medicare gratis al 1-800-633-4227 y oprima el 2 para asistencia en español y un representante estará disponible para asistirle.

What do I need to complete this form?

- Your Medicare Number (the number on your red, white, and blue Medicare card)
- Your permanent address and phone number

OMB No. 0938-1378 Expires: 6/30/2026

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-1378. The time required to complete this information is estimated to average 20 minutes per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have any comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

IMPORTANT

Do not send this form or any items with your personal information (such as claims, payments, medical records, etc.) to the PRA Reports Clearance Office. Any items we get that aren't about how to improve this form or its collection burden (outlined in OMB 0938-1378) will be destroyed. It will not be kept, reviewed, or forwarded to the plan. See "What happens next?" on this page to send your completed form to the plan.

MEDICARE ADVANTAGE & MEDICARE ADVANTAGE PRESCRIPTION DRUG ENROLLMENT FORM (KLAMATH COUNTY)



Section 1: All fields	on this page are requir	ed (unless marked opti	onal)
		LAN YOU WANT TO JO	-
Medical & Prescripti	on Drug Plan options:		
ATRIO Choice F (H6743-001)	Rx (PPO) : \$35 / mo.	ATRIO Prim (H6743-030)	ne Rx (PPO): \$116 / mo.
ATRIO Select R: (H3814-031)	x (HMO) : \$40 / mo.		
Medical ONLY Plan	options:		
ATRIO Freedom (H6743-031)	(PPO) : \$0 / mo.		
First Name:	Last Na	ame:	Middle Initial:
			(Optional)
Birth Date:	Sex: N	M F Home Phone N	lumber:
•	•		
Cell Phone Number:		Email:	
us, and by providing y from us, as applicable	your cell phone number, ge. We will always give yo	you are agreeing to receion the opportunity to opt-	receive email notifications from ive text message notifications out of future communications.
Permanent Physical	Address: (Do NOT ente	er a PO Box)	
Street Address:			Apt. #:
City:	County:	State	Zip Code:
Mailing Address: (If o	lifferent from your perma	anent residence address	(PO Box allowed)):
Street Address:			Apt. #:
City:	County:	State	e: Zip Code:
	Your Me	edicare information	
Fill out this information	n as it appears on your N	ledicare card to comple Medicare card – OR – att ne Railroad Retirement B	ach a copy of your Medicare
Medicare Number: _			
	(Example: 1234-	-123-1234)	You must have Medicare
Hospital (Part A) Effe	ective Date:		Part A or Part B (or both) to join a Medicare
Medical (Part B) Effe	ective Date:		Prescription Drug Plan.

MEDICARE ADVANTAGE & MEDICARE ADVANTAGE PRESCRIPTION DRUG ENROLLMENT FORM (KLAMATH COUNTY)



Paying your plan premiums

You can pay your monthly plan premium (including any late enrollment penalty that you currently have or may owe) by mail, Electronic Funds Transfer (EFT), credit card, over the phone or on our website each month. You can also choose to pay your premium by having it automatically taken out of your Social Security or Railroad Retirement Board (RRB) benefit each month.

If you have to pay a Part D-Income Related Monthly Adjustment Amount (Part D-IRMAA), you must pay this extra amount in addition to your plan premium. The amount is usually taken out of your Social Security benefit, or you may get a bill from Medicare (or the RRB). DO NOT pay ATRIO Health Plans the Part D-IRMAA.

People with limited incomes may qualify for Extra Help to pay for their prescription drug costs. If you qualify, Medicare could pay for 75% or more of your drug costs including monthly prescription drug premiums, annual deductibles, and coinsurance. Additionally, those who qualify won't have a coverage gap or a late enrollment penalty. Even if you have Extra Help now you may need to reapply for recertification. Many people are eligible for these savings and don't even know it. For more information about this Extra Help, contact your local Social Security office, or call Social Security at 1-800-772-1213. TTY users should call 1-800-325-0778. You can also apply for Extra Help online at www.socialsecurity.gov/prescriptionhelp. If you qualify for Extra Help with your Medicare prescription drug coverage costs, Medicare will pay all or part of your plan premium. If Medicare pays only a portion of this premium, we will bill you for the amount that Medicare does not cover. If you don't select a payment option, you will receive a bill/invoice each month.

Please select a payment option and follow any further instructions for full set-up:
Receive a bill/invoice monthly
Automatic Electronic Funds Transfer (EFT) from your bank account – for EFT, visit <u>atriohp.com</u> to
sign up on our premium portal
☐ Credit Card – for credit card payment, visit <u>atriohp.com</u> to sign up on our premium portal
Automatic deduction from your monthly Social Security or Railroad Retirement Board (RRB)
benefit check. I get my benefits from: Social Security Railroad Retirement Board
(The Social Security/RRB deduction may take two or more months to begin after Social Security or
RRB approves the deduction. In most cases, if Social Security or RRB accepts your request for
automatic deduction, the first deduction from your Social Security or RRB benefit check will include all
premiums due from your enrollment effective date up to the point withholding begins. If Social Security
or RRB does not approve your request for automatic deduction or approves deductions to begin after
the enrollment effective date, we will send you a bill for your monthly premiums.)

IMPORTANT: Read and Sign Below

- I must keep both Hospital (Part A) and Medical (Part B) to stay in this plan. I must keep paying my Part B premium if I have one, unless Medicaid or someone else pays for it
- By joining this Medicare Advantage Plan, I acknowledge that ATRIO Health Plans will share my
 information with Medicare, who may use it to track my enrollment, to make payments, and for other
 purposes allowed by Federal law that authorize the collection of this information (see Privacy Act
 Statement below)
- I understand that I can be enrolled in only one MA or Part D plan at a time and that enrollment in this plan will automatically end my enrollment in another MA or Part D plan (exceptions apply for MA PFFS, MA MSA plans)

MEDICARE ADVANTAGE & MEDICARE ADVANTAGE PRESCRIPTION DRUG ENROLLMENT FORM (KLAMATH COUNTY)



- I understand that when my ATRIO coverage begins, I must get all of my medical and prescription drug benefits (If I selected a plan with prescription drug coverage) from ATRIO. Benefits and services provided by ATRIO and contained in my ATRIO "Evidence of Coverage" document (also known as a member contract or subscriber agreement) will be covered. Neither Medicare nor ATRIO will pay for benefits or services that are not covered.
- The information on this enrollment form is correct to the best of my knowledge. I understand that if I intentionally provide false information on this form, I will be disenrolled from the plan.
- I understand that my signature (or the signature of the person legally authorized to act on my behalf) on this application means that I have read and understand the contents of this application. If signed by an authorized representative, this signature certifies that:
 - 1. This person is authorized under State law to complete this enrollment, and
 - 2. Documentation of this authority is available upon request by Medicare

Signature:	То	day's Date:	
For individuals helping enrollee with completing this form only			
Complete this section if you're third parties? Helping an enrol Name:		,	
Relationship to Enrollee:	☐Agent ☐Broker ☐SHIP counselor	Authorized representative	
National Producer Number (Ag	gents/ Brokers only):		
Are you enrolled in your State	e Medicaid program?	No	
If yes, please provide your M	edicaid number:		
Do you have other prescription drug or medical coverage (like group, VA, TRICARE) in addition to this plan? Yes No			
If yes, please list your other coverage and your ID number for this coverage:			
Name of other coverage:	Member number for this coverage:	Group number for this coverage:	

MEDICARE ADVANTAGE & MEDICARE ADVANTAGE PRESCRIPTION DRUG ENROLLMENT FORM (KLAMATH COUNTY)



SECTION 2: A few questions to help us manage your plan (optional). Answering these questions is your choice. You can't be denied coverage because you don't fill them out. List your Primary Care Physician (PCP), clinic or health center: _____ Select one if you prefer plan information in another language or an accessible format: ■ Spanish Audio CD Data CD Braille ☐ Large Print Please contact ATRIO at 1-877-672-8620 (TTY 711) if you need information in an accessible format other than what is listed above. Our office hours are daily, 8:00 a.m. to 8:00 p.m. local time. Do you or your spouse work? ☐ Yes ■ No What is your gender? Select one. ☐I use a different term:_____ □Woman ☐I choose not to answer ШMan ☐ Non-binary Which of the following best represents how you think of yourself? Select one. ☐ I use a different term: Lesbian or gay ☐ I don't know ☐ Straight ☐ I choose not to answer Bisexual Are you Hispanic, Latino/a, or Spanish origin? Select all that apply ■ No, not of Hispanic, Latino/a or Spanish origin Yes. Cuban Yes, Mexican, Mexican American, Chicano/a ☐ Yes, Puerto Rican ☐Yes, another Hispanic, Latino/a or Spanish origin □ I choose not to answer What's your race? Select all the apply. American Indian or Alaska Native Korean Chinese Other Pacific Islander Japanese White Other Asian Black or African American □ Vietnamese Guamanian or Chamorro Asian Indian Native Hawaiian Filipino Samoan I choose not to answer

MEDICARE ADVANTAGE & MEDICARE ADVANTAGE PRESCRIPTION DRUG ENROLLMENT FORM (KLAMATH COUNTY)



SECTION 3: For licensed sales representative / agency use only			
Staff member/ Agent/ Broker must complete:			
Name (if assisted in enrollment):			
Initial receipt date:			
Writing ID #:			
Proposed effective date of coverage:			
☐ AEP (Oct 15 – Dec 7)	☐ SEP (Chronic)		
☐ ICEP (MA enrollees)	☐ SEP (Dual LIS change of status)		
☐ IEP (MA-PD enrollees)	☐ SEP (Dual LIS maintaining)		
☐ IEP (MA-PD enrollees eligible for 2 nd IEP)	■ SEP (Loss of EGHP coverage)		
☐ OEP (Jan 1 – March 31)	SEP (Change in residence)		
OEP (newly eligible)	SEP (SEP reason):		
□ OEPI			
Licensed Sales Representative Signature (optional) Mail or fax this completed form to: ATRIO Health Plans 338 Jericho Turnpike #135 Syosset, NY 11791 Fax: (602) 975-4071			

PRIVACY ACT STATEMENT

The Centers for Medicare & Medicaid Services (CMS) collects information from Medicare plans to track beneficiary enrollment in Medicare Advantage (MA) Plans, improve care, and for the payment of Medicare benefits. Sections 1851 and 1860D-1 of the Social Security Act and 42 CFR §§ 422.50 and 422.60 authorize the collection of this information. CMS may use, disclose and exchange enrollment data from Medicare beneficiaries as specified in the System of Records Notice (SORN) "Medicare Advantage Prescription Drug (MARx)", System No. 09-70-0588. Your response to this form is voluntary. However, failure to respond may affect enrollment in the plan.

Y0084 END ENRK 2025 C



Attestation of Eligibility for an Enrollment Period

Typically, you may enroll in a Medicare Advantage plan only during the annual enrollment period from October 15 through December 7 of each year. There are exceptions that may allow you to enroll in a Medicare Advantage plan outside of this period.

Please read the following statements carefully and check the box if the statement applies to you. By checking any of the following boxes you are certifying that, to the best of your knowledge, you are eligible for an Enrollment Period. If we later determine that this information is incorrect, you may be disenrolled.

☐ I am new to Medicare.
\square I am enrolled in a Medicare Advantage plan and want to make a change during the Medicare Advantage Open Enrollment Period (MA OEP).
☐ I recently moved outside of the service area for my current plan or I recently moved and this plan is a new option for me. I moved on (insert date)
☐ I recently was released from incarceration. I was released on (insert date)
☐ I recently returned to the United States after living permanently outside of the U.S. I returned to the U.S. on (insert date)
☐ I recently obtained lawful presence status in the United States. I got this status on (insert date)
☐ I recently had a change in my Medicaid (newly got Medicaid, had a change in level of Medicaid assistance, or lost Medicaid) on (insert date)
☐ I recently had a change in my Extra Help paying for Medicare prescription drug coverage (newly got Extra Help, had a change in the level of Extra Help, or lost Extra Help) on (insert date)
☐ I have both Medicare and Medicaid (or my state helps pay for my Medicare premiums) or I get Extra Help paying for my Medicare prescription drug coverage, but I haven't had a change.
☐ I am moving into, live in, or recently moved out of a Long-Term Care Facility (for example, a nursing home or long term care facility). I moved/will move into/out of the facility on (insert date)
□ I recently left a PACE program on (insert date)
☐ I recently involuntarily lost my creditable prescription drug coverage (coverage as good as Medicare's). I lost my drug coverage on (insert date)
☐ I am leaving employer or union coverage on (insert date)
☐ I belong to a pharmacy assistance program provided by my state.
☐ My plan is ending its contract with Medicare, or Medicare is ending its contract with my plan.

\Box I was enrolled in a plan by Medicare (or my state) and I want to choose a different plan. My enrollment in that plan started on (insert date)
☐ I was enrolled in a Special Needs Plan (SNP) but I have lost the special needs qualification required to be in that plan. I was disenrolled from the SNP on (insert date)
☐ I was affected by an emergency or major disaster (as declared by the Federal Emergency Management Agency (FEMA) or by a Federal, state or local government entity. One of the other statements here applied to me, but I was unable to make my enrollment request because of the disaster.
If none of these statements applies to you or you're not sure, please contact ATRIO Health Plans at 877-672-8620 (TTY 711) to see if you are eligible to enroll. We are open daily, 8:00 a.m 8:00 p.m.



Plan Recap

We want to make sure you know what to expect with the new plan you've chosen. Please fill out this plan recap with your Licensed Sales Representative (if applicable).

Plan Information My new plan is a:
□ Medicare Advantage plan (No prescription drug coverage)
□ Medicare Advantage Prescription Drug Plan
□ Medicare Advantage Special Needs Plan
The name of my new plan is:
My plan type is a (circle one): PPO or PPO C-SNP or HMO or HMO D-SNP
My plan type: □ Requires referrals □ Does not require referrals □ Includes a medical deductible unless the state or another third party pays it for me □ Does not include a medical deductible
My plan will provide: □ All Medicare health coverage □ All Medicare prescription drug coverage
must live in the plan's service area, which is If I move out of the plan's service area for more than 6 months in a row, I will need to choose a new plan
Premium Information My plan has a premium □Yes □No If yes, my premium amount is \$ monthly which I must pay to stay in this plan. If I qualify for Extra Help, my premium may be less. In addition, I must remain enrolled in Medicare Part A and Part B and must continue to pay my Medicare Part B premium, unless the state or another third party pays it for me. If sowe a Late Enrollment Penalty (LEP), it is not included in my premium. I will need to add to my premium each month.

• The Social Security Administration at 1-800-772-1213, TTY 1-800-325-0778

premiums, deductibles and copays. To see if you qualify for Extra Help, call:

* Extra Help is a program for people with limited incomes who need help paying Part D

• Your state Medicaid office

Network Pr	ovider in	rormation		
	ionwide that	is important. With my plan, I ca accepts Medicare. If I get my car ket amount.	re from out-of-	
	provider netw	you use in this table. Be sure to ork or not. To find out if they a		
Provider Nam	ıe	Provider Type (PCP/Specialist/Hospital)		Network (Yes/No)
limits on the dru	ıg, and if the p	n this table. Be sure to note the prescription drug deductible app	olies.	-
Medication	Tier Level	Has Limits (Yes/No)	Deduc	tible (Yes/No)
The drug stThe drug ti	tage I am in er level acy I use (reta	t costs may vary based on: ail / mail-order)		
_		Sales Representative plan, I will call my Licensed Sale	es Representat	ive,
		at		

or Member Services at 1-877-672-8620 (TTY 711) from 8 a.m. to 8 p.m. local time.

What to Expect After You Enroll

Steps	How you get it	Description
Enrollment Verification	Mailed	If you enrolled with an agent or broker, you will receive a letter to confirm you understand the type of plan you are enrolling in
Acknowledgement of Receipt of Completed Enrollment Form	Mailed	Within 7 calendar days of Medicare's approval of enrollment, you will receive a letter stating we received your completed enrollment form, and that Medicare has approved your enrollment
3 Member ID Card	Mailed	You will receive your member ID card within 10 days of your Medicare-approved enrollment
Review Benefits	Mailed	You will receive a Quick Start Reference Guide with your ID card. This guide will provide important information about how to get the most out of your health plan benefits. You can also access other benefit materials on our website
5 Premium Assistance	Mailed	You may receive a letter on how to get extra help with your Medicare premiums and other health care costs, if you qualify
6 Register Online	Online	Optional: Once your coverage begins, register online for our member portal at <u>atriohp.com</u> so you can access benefit information and pay your premium

Notice about Nondiscrimination and Accessibility Requirements

Discrimination is Against the Law

ATRIO Health Plans complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. ATRIO Health Plans does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. ATRIO Health Plans:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need any of the services listed above, contact ATRIO Member Services toll free at 1-877-672-8620, daily from 8 a.m. to 8 p.m. TTY users should call 711.

If you believe that ATRIO Health Plans has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

ATRIO Compliance Officer:

550 Hawthorne Avenue, Suite 140, Salem, OR 97301

1-877-672-8620 (TTY 711)

File a compliant with ATRIO Compliance Hotline:

1-877-309-9952 or compliance@atriohp.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, contact Member Services toll free at 1-877-672-8620, daily from 8 a.m. to 8 p.m. TTY users should call 711.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html

Español (Spanish) - ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-877-672-8620 (TTY: 711).

Tiếng Việt (Vietnamese) - CHÚ Ý: Nếu quý vị nói tiếng Việt, chúng tôi có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho quý vị. Hãy gọi số 1-877-672-8620 (TTY: 711)

繁體中文 (Chinese) - 注意:如果您講國語,您可以免費獲得語言援助服務。請致電 1-877-672-8620 (TTY:711)。

Русский (Russian) - ВНИМАНИЕ! Если Вы говорите по-русски, Вы можете бесплатно воспользоваться услугами перевода. Телефон: 1-877-672-8620 (телетайп: 711).

한국어 (Korean) - 유의사항: 무료 한국어 지원 서비스를 이용하실 수 있습니다. 전화번호는 1-877-672-8620 (TTY: 711) 번입니다.

Українська (Ukrainian) - УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-877-672-8620 (телетайп: 711).

日本語 (Japanese) - 注意事項:日本語でのサービスをご希望の場合、1-877-672-8620 (TTY:711) までご連絡ください。このサービスは無料です。

"إذا كنت تتحدث اللغة العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم <u>8620-672-778-1</u> (رقم هاتف الصم والبكم: 730-735-800)."

فارسى – (Farsi) توجه: اگر به زبان فارسى گفتگو مى كنيد، تسهيلات زبانى بصورت رايگان براى شما موجود است. با شماره 620-672-672-1-1 تماس بگيريد (2900-735-730).

Română (Romanian) - ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la 1-877-672-8620 (TTY: 711).

ខ្មែរ (Cambodian) - ប្រយ័ត្ន៖ បើសិនជាអ្នកនិយាយភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិកឈ្ណួល គឺអាចមានសំរាប់បំរើអ្នក។ ចូរទូរស័ព្ទ 1-877-672-8620 (TTY: 711)។

Oroomiffa (Oromo) - XIYYEEFFANNAA: Afaandubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, niargama. 1-877-672-8620 (TTY: 711) Bilbilaa.

Deutsch (German) - ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-877-672-8620 (TTY: 711).

فارسى – (Farsi) توجه: اگر به زبان فارسى گفتگو مى كنيد، تسهيلات زبانى بصورت رايگان براى شما موجود است. با شماره 672-672-672-1-1-200).

Français (French) - ATTENTION : Si vous parlez français, des services d'aide linguistique sont disponibles gratuitement. Appelez le 1-877-672-8620 (ATS : 711).

ภาษาไทย (Thai) - โปรคทราบ: ถ้าคุณพูดภาษาไทย คุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-877-672-8620 (TTY: 711)

Multi-Language Insert

Multi-language Interpreter Services

English: We have free interpreter services to answer any questions you may have about our health or drug plan. To get an interpreter, just call us at 1-877-672-8620. Someone who speaks English/Language can help you. This is a free service.

Spanish: Tenemos servicios de intérprete sin costo alguno para responder cualquier pregunta que pueda tener sobre nuestro plan de salud o medicamentos. Para hablar con un intérprete, por favor llame al 1-877-672-8620. Alguien que hable español le podrá ayudar. Este es un servicio gratuito.

Chinese Mandarin: 我们提供免费的翻译服务,帮助您解答关于健康或药物保险的任何疑问。如果您需要此翻译服务,请致电 1-877-672-8620。我们的中文工作人员很乐意帮助您。这是一项免费服务。

Chinese Cantonese: 您對我們的健康或藥物保險可能存有疑問,為此我們提供免費的翻譯 服務。如需翻譯服務,請致電 1-877-672-8620。我們講中文的人員將樂意為您提供幫助。這 是一項免費服務。

Tagalog: Mayroon kaming libreng serbisyo sa pagsasaling-wika upang masagot ang anumang mga katanungan ninyo hinggil sa aming planong pangkalusugan o panggamot. Upang makakuha ng tagasaling-wika, tawagan lamang kami sa 1-877-672-8620. Maaari kayong tulungan ng isang nakakapagsalita ng Tagalog. Ito ay libreng serbisyo.

French: Nous proposons des services gratuits d'interprétation pour répondre à toutes vos questions relatives à notre régime de santé ou d'assurance-médicaments. Pour accéder au service d'interprétation, il vous suffit de nous appeler au 1-877-672-8620. Un interlocuteur parlant Français pourra vous aider. Ce service est gratuit.

Vietnamese: Chúng tôi có dịch vụ thông dịch miễn phí để trả lời các câu hỏi về chương sức khỏe và chương trình thuốc men. Nếu quí vị cần thông dịch viên xin gọi 1-877-672-8620 sẽ có nhân viên nói tiếng Việt giúp đỡ quí vị. Đây là dịch vụ miễn phí .

German: Unser kostenloser Dolmetscherservice beantwortet Ihren Fragen zu unserem Gesundheits- und Arzneimittelplan. Unsere Dolmetscher erreichen Sie unter 1-877-672-8620. Man wird Ihnen dort auf Deutsch weiterhelfen. Dieser Service ist kostenlos.

Korean: 당사는 의료 보험 또는 약품 보험에 관한 질문에 답해 드리고자 무료 통역 서비스를 제공하고 있습니다. 통역 서비스를 이용하려면 전화 1-877-672-8620 번으로 문의해 주십시오. 한국어를 하는 담당자가 도와 드릴 것입니다. 이 서비스는 무료로 운영됩니다.

Russian: Если у вас возникнут вопросы относительно страхового или медикаментного плана, вы можете воспользоваться нашими бесплатными услугами переводчиков. Чтобы воспользоваться услугами переводчика, позвоните нам по телефону 1-877-672-8620. Вам окажет помощь сотрудник, который говорит по-русски. Данная услуга бесплатная.

Arabic: النايان وم خدمات الهترجم الهوري المجهي في إل جاء عن أي أسطى المتعالق بالصرة أو جدول أل وي قل فين المسلط المسطول على مترجم فوري، ليس عليك سوى الاتصال بنا على 877-672-1 سي ق م شخص مايت حدث العربي قبم العنك وذه خدمة م جهي ق.

Hindi: हमारे स्वास्थ्य या दवा की योजना के बारे में आपके किसी भी प्रश्न के जवाब देने के लिए हमारे पास मुफ्त दुभाषिया सेवाएँ उपलब्ध हैं. एक दुभाषिया प्राप्त करने के लिए, बस हमें 1-877-672-8620 पर फोन करें. कोई व्यक्ति जो हिन्दी बोलता है आपकी मदद कर सकता है. यह एक मुफ्त सेवा है.

Italian: È disponibile un servizio di interpretariato gratuito per rispondere a eventuali domande sul nostro piano sanitario e farmaceutico. Per un interprete, contattare il numero 1-877-672-8620. Un nostro incaricato che parla Italianovi fornirà l'assistenza necessaria. È un servizio gratuito.

Portuguese: Dispomos de serviços de interpretação gratuitos para responder a qualquer questão que tenha acerca do nosso plano de saúde ou de medicação. Para obter um intérprete, contacte-nos através do número 1-877-672-8620. Irá encontrar alguém que fale o idioma Português para o ajudar. Este serviço é gratuito.

French Creole: Nou genyen sèvis entèprèt gratis pou reponn tout kesyon ou ta genyen konsènan plan medikal oswa dwòg nou an. Pou jwenn yon entèprèt, jis rele nou nan 1-877-672-8620. Yon moun ki pale Kreyòl kapab ede w. Sa a se yon sèvis ki gratis.

Polish: Umożliwiamy bezpłatne skorzystanie z usług tłumacza ustnego, który pomoże w uzyskaniu odpowiedzi na temat planu zdrowotnego lub dawkowania leków. Aby skorzystać z pomocy tłumacza znającego język polski, należy zadzwonić pod numer 1-877-672-8620. Ta usługa jest bezpłatna.

Japanese: 当社の健康 健康保険と薬品 処方薬プランに関するご質問にお答えするために、無料の通訳サービスがありますございます。通訳をご用命になるには、1-877-672-8620 にお電話ください。日本語を話す人 者 が支援いたします。これは無料のサービスです。

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